

**NATIONAL BANK OF OMAN (SAOG) – UAE  
BRANCHES**

**FINANCIAL STATEMENTS**

**31 DECEMBER 2019**

## REPORT OF THE MANAGEMENT

We are pleased to submit this report and the audited financial statements of National Bank of Oman (SAOG) – United Arab Emirates Branches (the “Branches”) for the year ended 31 December 2019.

### *Incorporation and registered offices*

National Bank of Oman SAOG (the “Bank” or the “Head Office”) was established in the Sultanate of Oman in 1973 as a joint stock company and is engaged in retail banking, wholesale banking and investment banking services. The Bank in United Arab Emirates (“UAE”) operates with two branches i.e. Abu Dhabi and Dubai (the “Branches”) under a commercial bank license granted by the UAE Central Bank. The registered office of the Branches is P.O. Box 3822, Abu Dhabi, UAE. Abu Dhabi Branch started its operation in 1976. Dubai Branch started its operation in December 2013.

### *Financial position and results*

The financial position and results of the Branches for the year ended 31 December 2019 are set out in the accompanying financial statements.

The Branches recorded a total operating income of AED 31.74 million during the year ended 31 December 2019 (2018: AED 35.77 million) and incurred a net loss of AED 53.11 million for the year ended 31 December 2019 (2018: a net loss of AED 63.91 million).

Signed on behalf of the Management

Stephen Clayton  
Head of International

30 April 2020

**National Bank of Oman (SAOG), UAE Branches**

**Financial statements  
31 December 2019**

<b><i>Contents</i></b>	<b><i>Pages</i></b>
Independent auditors' report	1 - 3
Statement of financial position	4
Statement of comprehensive income	5
Statement of changes in equity	6
Statement of cash flows	7
Notes to the financial statements	8 - 60

## INDEPENDENT AUDITOR'S REPORT TO THE DIRECTORS OF NATIONAL BANK OF OMAN (SAOG), UNITED ARAB EMIRATES BRANCHES

### Report on the audit of the financial statements

#### Opinion

We have audited the financial statements of National Bank of Oman (SAOG) – United Arab Emirates Branches (the “Bank”), which comprise the statement of financial position as at 31 December 2019, and the statement of comprehensive income, statement of changes in equity and statement of cash flows and for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Bank as at 31 December 2019 and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards (“IFRSs”).

#### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (“ISAs”). Our responsibilities under those standards are further described in the Auditor’s responsibilities for the audit of the financial statements section of our report. We are independent of the Bank in accordance with the International Ethics Standards Board for Accountants’ Code of Ethics for Professional Accountants (the “IESBA Code”) together with the ethical requirements that are relevant to our audit of the financial statements in the United Arab Emirates, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Responsibilities of management and those charged with governance for the financial statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with IFRSs and in compliance with the applicable provisions of the UAE Federal Law No. (2) of 2015, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Bank’s ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Bank or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Bank’s financial reporting process.

INDEPENDENT AUDITOR'S REPORT TO THE DIRECTORS OF  
NATIONAL BANK OF OMAN (SAOG), UNITED ARAB EMIRATES BRANCHES (continued)

Report on the audit of the financial statements (continued)

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Bank's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Bank's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Bank to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

INDEPENDENT AUDITOR'S REPORT TO THE DIRECTORS OF  
NATIONAL BANK OF OMAN (SAOG), UNITED ARAB EMIRATES BRANCHES (continued)

Report on other legal and regulatory requirements

Further, as required by the UAE Federal Law No. (2) of 2015, we report that:

- i) the Bank has maintained proper books of account;
- ii) we have obtained all the information and explanations we considered necessary for the purposes of our audit;
- iii) the financial statements have been prepared and comply, in all material respects, with the applicable provisions of the UAE Federal Law No. (2) of 2015;
- iv) investments in shares and stocks during the year ended 31 December 2019, are disclosed in note 10 to the financial statements;
- v) note 25 reflects material related party transactions and the terms under which they were conducted;
- vi) based on the information that has been made available to us, nothing has come to our attention which causes us to believe that the Bank has contravened during the financial year ended 31 December 2019 any of the applicable provisions of the UAE Federal Law No. (2) of 2015 which would have a material impact on its activities or its financial position as at 31 December 2019; and
- vii) note 31 reflects the social contributions made during the year ended 31 December 2019.

For Ernst & Young



Signed by:  
Ashraf Abu Sharkh  
Partner  
Registration No.: 690

30 April 2020

Dubai, United Arab Emirates

National Bank of Oman (SAOG), UAE Branches


STATEMENT OF FINANCIAL POSITION

As at 31 December 2019

	Notes	2019 AED'000	2018 AED'000
<b>Assets</b>			
Cash and balances with the UAE Central Bank	7	134,781	118,902
Due from banks	8	10,687	96,180
Due from Head Office and overseas branches	25	2,536	25,414
Customers' indebtedness for acceptances	28	8,252	20,901
Loans and advances to customers	9	555,590	595,811
Investment securities	10	218,798	79,577
Property and equipment	11	15,320	6,762
Deferred tax asset	22	67,779	78,487
Other assets	12	27,393	7,041
<b>Total assets</b>		<b>1,041,136</b>	<b>1,029,075</b>
<b>Liabilities</b>			
Due to banks, Head Office and overseas branches	25,26	301,409	281,878
Deposits from customers	13	435,199	455,138
Liabilities under acceptances	28	8,252	20,901
Other liabilities	14	23,237	20,027
<b>Total liabilities</b>		<b>768,097</b>	<b>777,944</b>
<b>Equity</b>			
Branch capital	15	390,375	325,375
Legal reserve	15	29,061	29,061
Accumulated losses		(203,140)	(138,494)
Fair value reserve		4,864	(5,155)
Impairment reserve – specific	4.2	21,879	8,507
Impairment reserve – general	4.2	2,700	4,537
<b>Total equity</b>		<b>245,739</b>	<b>223,831</b>
<b>Funding from Head Office</b>			
Placement from Head Office	16, 25	27,300	27,300
<b>Total equity and funding from Head Office</b>		<b>273,039</b>	<b>251,131</b>
<b>Total Liabilities, Equity and Funding from Head Office</b>		<b>1,041,136</b>	<b>1,029,075</b>
<b>Commitments and contingent liabilities</b>	27	<b>166,316</b>	<b>163,204</b>



Sayyid Wasfi Jamshid Al Said  
Acting Chief Executive Officer



Stephen Clayton  
Head of International

The attached notes 1 to 32 form an integral part of these financial statements. The independent auditor's report on financial statements is set out on pages 1 to 3.

## National Bank of Oman (SAOG), UAE Branches

## STATEMENT OF COMPREHENSIVE INCOME

For the year ended 31 December 2019

	Notes	2019 AED'000	2018 AED'000
<b>Operating income</b>			
Interest income	17	32,858	41,510
Interest expense	17	(12,698)	(15,331)
<b>Net interest income</b>	17	<b>20,160</b>	26,179
Net fees and commission income	18	8,147	6,611
Net foreign exchange gain		1,937	1,546
Other operating income	19	1,497	1,431
<b>Total operating income</b>		<b>31,741</b>	35,767
<b>Operating expenses</b>			
Staff costs		(20,645)	(21,813)
Depreciation	11	(3,735)	(1,122)
Other operating expenses	20	(9,020)	(12,965)
<b>Total operating expenses</b>		<b>(33,400)</b>	(35,900)
<b>Loss from operations before impairment losses</b>		<b>(1,659)</b>	(133)
Net impairment charge	4.2	(40,028)	(77,913)
<b>Loss before income tax</b>		<b>(41,687)</b>	(78,046)
Income tax, net	21	(11,424)	14,139
<b>Net loss for the year</b>		<b>(53,111)</b>	(63,907)
<b>Other comprehensive income to be classified to profit or loss in subsequent periods</b>			
Net gain/(loss) on FVOCI securities		12,524	(4,707)
Tax effect of net results on FVOCI securities		(2,505)	-
Other comprehensive gain/(loss) for the year		10,019	(4,707)
<b>Total comprehensive loss for the year</b>		<b>(43,092)</b>	(68,614)

The attached notes 1 to 32 form an integral part of these financial statements. The independent auditor's report on financial statements is set out on pages 1 to 3.



National Bank of Oman (SAOG), UAE Branches

STATEMENT OF CHANGES IN EQUITY

For the year ended 31 December 2019

	<i>Branch capital</i> AED'000	<i>Legal reserve</i> AED'000	<i>Accumulated losses</i> AED'000	<i>Fair value reserve</i> AED'000	<i>Impairment reserve – specific</i> AED'000	<i>Impairment reserve – general</i> AED'000	<i>Total</i> AED'000
<b>At 1 January 2019</b>	<b>325,375</b>	<b>29,061</b>	<b>(138,494)</b>	<b>(5,155)</b>	<b>8,507</b>	<b>4,537</b>	<b>223,831</b>
Total comprehensive (loss)/ income for the year	-	-	(53,111)	10,019	-	-	(43,092)
Capital Injection	65,000	-	-	-	-	-	65,000
Transfer to IFRS Reserve	-	-	(11,535)	-	13,372	(1,837)	-
<b>At 31 December 2019</b>	<b>390,375</b>	<b>29,061</b>	<b>(203,140)</b>	<b>4,864</b>	<b>21,879</b>	<b>2,700</b>	<b>245,739</b>
At 1 January 2018	325,375	29,061	(64,182)	(448)	-	-	289,806
Impact of Adopting IFRS 9	-	-	2,639	-	-	-	2,639
At 1 January 2018 (restated)	325,375	29,061	(61,543)	(448)	-	-	292,445
Total comprehensive loss for the year	-	-	(63,907)	(4,707)	-	-	(68,614)
Transfer to IFRS Reserve	-	-	(13,044)	-	8,507	4,537	-
At 31 December 2018	325,375	29,061	(138,494)	(5,155)	8,507	4,537	223,831

The attached notes 1 to 32 form an integral part of these financial statements. The independent auditor's report on financial statements is set out on pages 1 to 3.

National Bank of Oman (SAOG), UAE Branches

STATEMENT OF CASH FLOWS

For the year ended 31 December 2019

	Notes	2019 AED'000 2019	2018 AED'000 2018
<b>Cash flows from operating activities</b>			
Loss before income tax		(41,687)	(78,046)
<i>Adjustments for:</i>			
Depreciation	11	3,735	1,122
Net impairment charges	4.2	42,646	87,657
Provision for employees' end of service benefits	23	640	1,755
Dividend Income		(2,291)	-
Amortisation of premium		1,021	1,105
		<u>4,064</u>	<u>13,593</u>
<i>Changes in:</i>			
Due from banks		14,692	-
Loans and advances to customers		(2,323)	277,162
Other assets		(20,352)	2,822
Due to banks, Head Office and overseas branches		-	(404,300)
Statutory reserve with CB UAE		3,123	2,483
Deposits from customers		(19,939)	59,335
Other liabilities		4,230	(2,089)
		<u>(16,505)</u>	<u>(50,994)</u>
Income tax paid	21	(4,624)	(11,320)
End of service benefits paid		(256)	(2,187)
Net cash used in operating activities		<u>(21,385)</u>	<u>(64,501)</u>
<b>Cash flows from investing activities</b>			
Purchase of property and equipment	10	(12,294)	(2,582)
Purchase of investment securities		(127,820)	-
Dividend Income		2,291	-
Net cash used in investing activities		<u>(137,823)</u>	<u>(2,582)</u>
<b>Cash flows from financing activity</b>			
Increase in Branch Capital		65,000	-
Net cash from financing activity		<u>65,000</u>	<u>-</u>
<b>Net decrease in cash and cash equivalents</b>		<b>(94,208)</b>	<b>(67,083)</b>
Cash and cash equivalents at 1 January		<u>149,186</u>	<u>216,269</u>
<b>Cash and cash equivalents at 31 December</b>	24	<u><u>54,978</u></u>	<u><u>149,186</u></u>

The attached notes 1 to 32 form an integral part of these financial statements. The independent auditor's report on financial statements is set out on pages 1 to 3.

NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

**1 Legal status and activities**

National Bank of Oman SAOG (the "Bank" or the "Head Office") was established in the Sultanate of Oman in 1973 as a joint stock company and is engaged in retail banking, wholesale banking and investment banking services. The Bank in the United Arab Emirates ("UAE") operates with two branches i.e. Abu Dhabi and Dubai (the "Branches") under a commercial bank licence granted by the UAE Central Bank. The registered office of the Branches is P.O. Box 3822, Abu Dhabi, UAE. Abu Dhabi Branch started its operation in 1976. Dubai Branch started its operation in December 2013.

The principal activities of the Branches are granting of loans, advances and the provision of other commercial banking services.

The Branches employed 62 employees as of 31 December 2019 (31 December 2018: 67 employees).

The financial statements were authorised for issue by the Branches' management on 30 April 2020.

**2 Basis of preparation**

**2.1 Statement of compliance**

These financial statements have been prepared on an ongoing basis in accordance with the International Financial Reporting Standards (IFRSs) issued by International Accounting Standards Board (IASB) and the requirements of applicable laws in the UAE.

**2.2 Basis of measurement**

The financial statements have been prepared on a historical cost basis except for FVOCI which are measured at fair value.

**2.3 Functional and presentation currency**

These financial statements have been presented using the UAE Dirham ("AED"), which is the functional currency of the Branches. Financial information presented in AED has been rounded to nearest thousand except when otherwise stated.

**2.4 Significant accounting judgments and estimates**

The preparation of the financial statements in conformity with IFRSs requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected.

**2.4.1 Going concern**

The management has made an assessment of the Branches' ability to continue as a going concern and is satisfied that it has the resources to continue in business for the foreseeable future. Even though there are losses in current year along with accumulated losses incurred to date, the Branches continues to maintain a strong capital base with the support of the Head Office. The Head Office during the year infused capital of AED 65 million in cash. The regulatory capital of the Branches as at 31 December 2019 is 26% (2018: 21%), which is higher than the regulatory requirement of 10.5% (2018: 10.5%). Management believes that it has adequate liquidity and funding in order to meet its cash flow requirements as and when these falls due. In addition, the Branches' manages its capital to ensure that it will be able to continue as a going concern while maximizing the return to its stakeholders. Furthermore, the management is not aware of any material uncertainties that may cast significant doubt upon the Branches' ability to continue as a going concern. Therefore, the financial statements continue to be prepared on the going concern basis.

**2 Basis of preparation (continued)**

**2.4 Significant accounting judgments and estimates (continued)**

**2.4.2 Financial Instruments**

Judgements made in applying accounting policies that have most significant effects on the amounts recognized in the financial statements of the year ended 31 December 2019 pertain to the changes introduced as a result of adoption of IFRS 9: Financial instruments which impact:

- Classification of financial assets: assessment of business model within which the assets are held and assessment of whether the contractual terms of the financial assets are solely payment of principal and interest of the principal amount outstanding.
- Calculation of expected credit loss (ECL): changes to the assumptions and estimate on uncertainties that have a significant impact on ECL for the year ended 31 December 2019 pertain to the changes introduced as a result of adoption of IFRS 9: Financial instruments. The impact is mainly driven by inputs, assumptions and techniques used for ECL calculation under IFRS 9 methodology.

**Inputs, assumptions and techniques used for ECL calculation – IFRS 9 Methodology**

Key concepts in IFRS 9 that have the most significant impact and require a high level of judgment, as considered by the Branches while determining the impact assessment, are:

Assessment of Significant Increase in Credit Risk

The assessment of a significant increase in credit risk is done on a relative basis. To assess whether the credit risk on a financial asset has increased significantly since origination, the Branches compares the risk of default occurring over the expected life of the financial asset at the reporting date to the corresponding risk of default at origination, using key risk indicators that are used in the branch's existing risk management processes.

The branches assessment of significant increases in credit risk is being performed at least quarterly for each individual exposure based on three factors. If any of the following factors indicates that a significant increase in credit risk has occurred, the instrument will be moved from Stage 1 to Stage 2:

1. The branches have established thresholds for significant increases in credit risk based on movement in Probability of Default relative to initial recognition.
2. Additional qualitative reviews have been performed to assess the staging results and make adjustments, as necessary, to better reflect the positions which have significantly increased in risk.
3. IFRS 9 contains a rebuttable presumption that instruments which are 30 days past due have experienced a significant increase in credit risk.

Movements between Stage 2 and Stage 3 are based on whether financial assets are credit-impaired as at the reporting date.

Macroeconomic Factors, Forward Looking Information (FLI) and Multiple Scenarios

The measurement of ECL for each stage and the assessment of significant increases in credit risk considers information about past events and current conditions as well as reasonable and supportable forecasts of future events and economic conditions. The estimation and application of forward-looking information requires significant judgment.

Probability of Default (PD), Loss Given Default (LGD) and Exposure At Default (EAD) inputs used to estimate Stage 1 and Stage 2 credit loss allowances are modelled based on the macroeconomic variables (or changes in macroeconomic variables), that are closely correlated with credit losses in the relevant portfolio. Each macroeconomic scenario used in the bank's ECL calculation will have forecasts of the relevant macroeconomic variables.

**2 Basis of preparation (continued)**

**2.4 Significant accounting judgments and estimates (continued)**

**2.4.2 Financial Instruments (continued)**

**Inputs, assumptions and techniques used for ECL calculation – IFRS 9 Methodology (continued)**

Macroeconomic Factors, Forward Looking Information (FLI) and Multiple Scenarios (continued)

The bank estimation of ECL in Stage 1 and Stage 2 is a discounted probability-weighted estimate that considers a minimum of three future macroeconomic scenarios.

Scenarios are probability-weighted according to the branches best estimate of their relative likelihood based on historical frequency and current trends and conditions. Probability weights are updated on a quarterly basis (if required). All scenarios considered are applied to all portfolios subject to ECL with the same probabilities.

Sensitivity assessment due to movement in each macro-economic variable and the respective weights under the three scenarios is periodically assessed by the branches.

In some instances, the inputs and models used for calculating ECLs may not always capture all characteristics of the market at the date of the financial statements. To reflect this, qualitative adjustments or overlays are occasionally made as temporary adjustments when such differences are significantly material. Such cases are subjected to the bank's Governance process for oversight.

Definition of default

The definition of default used in the measurement of ECL and the assessment to determine movement between stages is consistent with the definition of default used for internal credit risk management purposes. IFRS 9 does not define default, but contains a rebuttable presumption that default has occurred when an exposure is greater than 90 days past due.

Expected life

When measuring ECL, the Branches must consider the maximum contractual period over which the branches is exposed to credit risk. All applicable contractual terms are considered when determining the expected life, including prepayment options and extension and rollover options. For certain revolving credit facilities that do not have a fixed maturity, the expected life is estimated based on the period over which the bank is exposed to credit risk on similar financial instruments and where the credit losses would not be mitigated by management actions.

Governance

In addition to the existing risk management framework, the bank has established an internal Committee to provide oversight to the IFRS 9 impairment process. The Committee comprises of senior representatives from Chief executive office, finance, risk management and internal audit and will be responsible for reviewing and approving key inputs and assumptions used in the bank's ECL estimates. It also assesses the appropriateness of the overall allowance results to be included in the bank's financial statements.

## **2 Basis of preparation (continued)**

### **2.4 Significant accounting judgments and estimates (continued)**

#### **2.4.3 Impairment losses on loans and advances**

The Branches reviews their individually significant loans and advances at each reporting date to assess whether an impairment loss should be recorded in the statement of profit or loss and other comprehensive income. In particular, judgment by management is required in the estimation of the amount and timing of future cash flows when determining the impairment loss. In estimating these cash flows, the branches make judgments about the borrower's financial situation and the net realisable value of collateral. These estimates are based on assumptions about a number of factors and actual results may differ, resulting in future changes to the allowance.

Loans and advances that have been assessed individually and found not to be impaired and all individually insignificant loans and advances are then assessed collectively, in groups of assets with similar risk characteristics, to determine whether provision should be made due to incurred loss events for which there is objective evidence but whose effects are not yet evident. The collective assessment takes account of data from the loan portfolio (such as credit quality, levels of arrears, credit utilisation, loan to collateral ratios etc.) and concentrations of risks.

#### **2.4.4 Fair value of financial instruments**

Where the fair values of financial assets and financial liabilities recorded on the statement of financial position cannot be derived from active markets, they are determined using a variety of valuation techniques that include the use of valuation models. The inputs to these models are derived from observable market data where possible, but where observable market data are not available, judgment is required to establish fair values.

#### **2.4.5 Deferred tax assets**

Deferred tax assets are recognised in respect of tax losses to the extent that it is probable that future taxable profit will be available against which the losses can be utilised. Judgement is required to determine the amount of deferred tax assets that can be recognised, based on the likely timing and level of future taxable profits, together with future tax-planning strategies.

## **2.5 Standards, amendments and interpretations effective in 2019 and relevant for the branches operations**

For the year ended 31 December 2019, the Branches have adopted all of the following new and revised standards and interpretations issued by the International Accounting Standards Board (IASB) and the International Financial Reporting Interpretations Committee (IFRIC) of the IASB that are relevant to its operations and effective for periods beginning on 1 January 2019.

- IFRS 16 Leases
- IFRIC Interpretation 23 Uncertainty Over Income Tax Treatments
- Amendments to IFRS 9 Prepayment Features with Negative Compensation
- Amendments to IAS 19 Plan, Amendment, Curtailment or Settlement
- Annual IFRS Improvement Process
  - IAS 12 Income Taxes – Income tax consequences of payments on financial instruments classified as equity
  - IAS 23 Borrowing Costs – Borrowing costs eligible for capitalisation

## 2 Basis of preparation (continued)

### 2.5 Standards, amendments and interpretations effective in 2019 and relevant for the branches operations (continued)

The adoption of these standards and interpretations has not resulted in any major changes to the Branches accounting policies except IFRS 16 whose effects on the Branches consolidated financial statements are mentioned below:

#### IFRS 16 Leases

IFRS 16 supersedes IAS 17 *Leases*, IFRIC 4 *Determining whether an Arrangement contains a Lease*, SIC-15 *Operating Leases-Incentives* and SIC-27 *Evaluating the Substance of Transactions Involving the Legal Form of a Lease*. The standard sets out the principles for the recognition, measurement, presentation and disclosure of leases and requires lessees to recognise most leases on the balance sheet.

Lessor accounting under IFRS 16 is substantially unchanged from IAS 17. Lessors will continue to classify leases as either operating or finance leases using similar principles as in IAS 17. Therefore, IFRS 16 did not have an impact for leases where the Bank is the lessor.

The Branches adopted IFRS 16 using the modified retrospective method of adoption with the date of initial application of 1 January 2019. Under this method, the standard is applied retrospectively with the cumulative effect of initially applying the standard recognised at the date of initial application. The Branches elected to use the transition practical expedient to not reassess whether a contract is, or contains a lease at 1 January 2019.

#### Nature of effect of adoption of IFRS 16:

Before the adoption of IFRS 16, the Branches classified each of its leases (as lessee) at the inception date as either a finance lease or an operating lease.

Upon adoption of IFRS 16, the Branches applied a single recognition and measurement approach for all leases except for short-term leases and leases of low-value assets. The Branches recognised lease liabilities to make lease payments and right-of-use assets representing the right of use the underlying assets. For the leases previously classified as operating leases, the lease liabilities were recognised based on the present value of the remaining lease payments, discounted using the incremental borrowing rate at the date of initial application.

#### Practical expedients:

The Branches elected to use the transition practical expedient to not reassess whether a contract is, or contains a lease at 1 January 2019. Instead, the Branches applied the standard only to contracts that were previously identified as leases applying IAS 17 and IFRIC 4 at the date of initial application. The Branches also elected to use the recognition exemptions for lease contracts that, at the commencement date, have a lease term of 12 months or less and do not contain a purchase option ('short-term leases'), and lease contracts for which the underlying asset is of low value ('low-value assets').

#### Impact on transition

As at 1 January 2019, the Branches recorded right-of-use assets of AED 8.3 million and lease liabilities of AED 5.5 million. When measuring lease liabilities, the Branches discounted lease payments using its incremental borrowing rate of 4% at 1 January 2019.

The Branches applied the standard only to contracts that were previously identified as leases applying IAS 17 and IFRIC 4 at the date of initial application.

Before the adoption of IFRS 16, the Branches classified each of its leases (as lessee) at the inception date as either a finance lease or an operating lease. Refer to Note 3.12 - Leases for the accounting policy prior to 1 January 2019.

Upon adoption of IFRS 16, the Branches applied a single recognition and measurement approach for all leases except for short-term leases and leases of low-value assets. The standard provides specific transition requirements and practical expedients, which have been applied by the Bank.

## 2 Basis of preparation (continued)

### 2.5 Standards, amendments and interpretations effective in 2019 and relevant for the branches operations (continued)

#### *Leases previously accounted for as operating leases*

The Branches recognised right-of-use assets and lease liabilities for those leases previously classified as operating leases, except for short-term leases and leases of low-value assets. The right-of-use assets for most leases were recognised based on the carrying amount as if the standard had always been applied, apart from the use of incremental borrowing rate at the date of initial application. In some leases, the right-of-use assets were recognised based on the amount equal to the lease liabilities, adjusted for any related prepaid and accrued lease payments previously recognised. Lease liabilities were recognised based on the present value of the remaining lease payments, discounted using the incremental borrowing rate at the date of initial application.

The Branches also applied the available practical expedients wherein it:

- Used a single discount rate to a portfolio of leases with reasonably similar characteristics
- Applied the short-term leases exemptions to leases with lease term that ends within 12 months of the date of initial application
- Excluded the initial direct costs from the measurement of the right-of-use asset at the date of initial application
- Used hindsight in determining the lease term where the contract contained options to extend or terminate the lease

### 2.6 Standards, amendments and interpretations issued but not yet effective in 2019

The following new standards and amendments have been issued by the International Accounting Standards Board (IASB) which may impact the financial statements of the Bank but are not yet mandatory for the year ended 31 December 2019:

- Amendments to IAS 1 and IAS 8: *Definition of Material*
- *Interest Rate Benchmark Reforms*

#### 2.6.1 Amendments to IAS 1 and IAS 8: Definition of Material (effective date: 01 January 2020)

In October 2018, the IASB issued amendments to IAS 1 Presentation of Financial Statements and IAS 8 Accounting Policies, Changes in Accounting Estimates and Errors to align the definition of 'material' across the standards and to clarify certain aspects of the definition. The new definition states that, 'Information is material if omitting, misstating or obscuring it could reasonably be expected to influence decisions that the primary users of general purpose financial statements make on the basis of those financial statements, which provide financial information about a specific reporting entity.'

The amendments to the definition of material is not expected to have a significant impact on the Branches' financial statements.

#### 2.6.2 Interest Rate Benchmark Reform

Interest Rate Benchmark Reform Amendments to IFRS 9 and IFRS 7 includes a number of reliefs, which apply to all hedging relationships that are directly affected by interest rate benchmark reform. A hedging relationship is affected if the reform gives rise to uncertainties about the timing and or amount of benchmark-based cash flows of the hedged item or the hedging instrument. As a result of interest rate benchmark reform, there may be uncertainties about the timing and or amount of benchmark-based cash flows of the hedged item or the hedging instrument during the period before the replacement of an existing interest rate benchmark with an alternative risk-free interest rate (an RFR). This may lead to uncertainty whether a forecast transaction is highly probable and whether prospectively the hedging relationship is expected to be highly effective.



## **2 Basis of preparation (continued)**

### **2.6 Standards, amendments and interpretations issued but not yet effective in 2019 (continued)**

#### **2.6.2 Interest Rate Benchmark Reform (continued)**

The amendments provide temporary reliefs which enable hedge accounting to continue during the period of uncertainty before the replacement of an existing interest rate benchmark with an alternative risk-free interest rate (an "RFR"). The effective date of the amendments is for annual periods beginning on or after 1 January 2020, with early application permitted. The requirements must be applied retrospectively. However, any hedge relationships that have previously been de-designated cannot be reinstated upon application, nor can any hedge relationships be designated with the benefit of hindsight.

With phase one completed, the IASB is now shifting its focus to consider those issues that could affect financial reporting when an existing interest rate benchmark is replaced with an RFR. This is referred to as phase two of the IASB's project.

The Bank has not early adopted the amendments and has concluded that the uncertainty arising from IBOR reform is not affecting its hedge relationships to the extent that the hedge relationships need to be discontinued.

There are no other applicable new standards and amendments to published standards or IFRS IC interpretations that have been issued but are not effective for the first time for the Branches' financial year beginning on 01 January 2019 that would be expected to have a material impact on the Branches' financial statements.

## **3 Significant accounting policies**

The Branches have consistently applied the following accounting policies to all periods presented in these financial statements, except for the changes as explained in note 2.5 above.

### **3.1 Financial instruments – initial recognition**

#### **3.1.1 Date of recognition and initial measurement**

The Branches initially recognise loans and advances, deposits, debt securities issued and subordinated liabilities on the date on which they originated. All other financial instruments (including regular-way purchases and sales of financial assets) are recognised on the trade date, which is the date on which the branches becomes a party to the contractual provisions of the instrument.

A financial asset or financial liability is measured initially at fair value plus, for an item not at FVTPL, transaction costs that are directly attributable to its acquisition or issue. When the fair value of financial instruments at initial recognition differs from the transaction price, the Branches accounts for the Day 1 profit or loss, as described below.

#### **3.1.2 Day 1 profit or loss**

When the transaction price of the instrument differs from the fair value at origination and the fair value is based on a valuation technique using only inputs observable in market transactions, the Branches recognises the difference between the transaction price and fair value in net trading income. In those cases where fair value is based on models for which some of the inputs are not observable, the difference between the transaction price and the fair value is deferred and is only recognised in profit or loss when the inputs become observable, or when the instrument is derecognised.

#### **3.1.3 Measurement categories of financial assets and liabilities**

The Branches classifies all of its financial assets based on the business model for managing the assets and the asset's contractual terms, measured at either in line with the requirements of IFRS 9:

- Fair value through profit or loss (FVTPL);
- Fair value through other comprehensive income (FVOCI); or
- Amortised cost.

### 3 Significant accounting policies (continued)

#### 3.2 Financial assets and liabilities

##### 3.2.1 Due from banks, Loans and advances to customers, financial investments at amortised cost

The Branches measures due from banks, loans and advances to customers and other financial investments at amortised cost if both of the following conditions are met:

- The financial asset is held within a business model with the objective to hold financial assets in order to collect contractual cash flows
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest (SPPI) on the principal amount outstanding.

The details of these conditions are outlined below.

On initial recognition of an equity investment that is not held for trading, the branches may irrevocably elect to present subsequent changes in fair value in OCI. This election is made on an investment-by-investment basis. All other financial assets are classified as measured at FVTPL.

In addition, on initial recognition, the Branches may irrevocably designate a financial asset that otherwise meets the requirements to be measured at amortised cost or at FVOCI as at FVTPL if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise.

##### ***Business model assessment***

The Branches make an assessment of the objective of a business model in which an asset is held at a portfolio level because this best reflects the way the business is managed and information is provided to management. The information considered includes:

- the stated policies and objectives for the portfolio and the operation of those policies in practice. In particular, whether management's strategy focuses on earning contractual interest revenue, maintaining a particular interest rate profile, matching the duration of the financial assets to the duration of the liabilities that are funding those assets or realising cash flows through the sale of the assets;
- how the performance of the portfolio is evaluated and reported to the Bank's management;
- the risks that affect the performance of the business model (and the financial assets held within that business model) and how those risks are managed;
- how managers of the business are compensated – e.g. whether compensation is based on the fair value of the assets managed or the contractual cash flows collected; and
- the frequency, volume and timing of sales in prior periods, the reasons for such sales and its expectations about future sales activity. However, information about sales activity is not considered in isolation, but as part of an overall assessment of how the Branches stated objective for managing the financial assets is achieved and how cash flows are realised.

The business model assessment is based on reasonably expected scenarios without taking 'worst case' or 'stress case' scenarios into account. If cash flows after initial recognition are realised in a way that is different from the Branches original expectations, the branches does not change the classification of the remaining financial assets held in that business model, but incorporates such information when assessing newly originated or newly purchased financial assets going forward.

Financial assets that are held for trading or managed and whose performance is evaluated on a fair value basis are measured at FVTPL because they are neither held to collect contractual cash flows nor held both to collect contractual cash flows and to sell financial assets.

### 3 Significant accounting policies (continued)

#### 3.2 Financial assets and liabilities (continued)

##### 3.2.1 Due from banks, Loans and advances to customers, financial investments at amortised cost (continued)

###### ***Assessment whether contractual cash flows are solely payments of principal and interest ('SPPI')***

For the purposes of this assessment, 'principal' is defined as the fair value of the financial asset on initial recognition. 'Interest' is defined as consideration for the time value of money and for the credit risk associated with the principal amount outstanding during a particular period of time and for other basic lending risks and costs (e.g. liquidity risk and administrative costs), as well as profit margin.

In assessing whether the contractual cash flows are solely payments of principal and interest, the Branches considers the contractual terms of the instrument. This includes assessing whether the financial asset contains a contractual term that could change the timing or amount of contractual cash flows such that it would not meet this condition. In making the assessment, the Branches considers:

- contingent events that would change the amount and timing of cash flows;
- leverage features;
- prepayment and extension terms;
- terms that limit the Branches claim to cash flows from specified assets (e.g. non-recourse asset arrangements); and
- features that modify consideration of the time value of money – e.g. periodical reset of interest rates.

The Branches also holds a portfolio of long-term fixed rate loans for which the branches has the option to propose to revise the interest rate at periodic reset dates. These reset rights are limited to the market rate at the time of revision. The borrowers have an option to either accept the revised rate or redeem the loan at par without penalty. The branches has determined that the contractual cash flows of these loans are solely payments of principal and interest because the option varies the interest rate in a way that is consideration for the time value of money, credit risk, other basic lending risks and costs associated with the principal amount outstanding.

Contractual terms that introduce a more than de minimise exposure to risks or volatility in the contractual cash flows that are unrelated to a basic lending arrangement do not give rise to contractual cash flows that are solely payments of principal and interest on the amount outstanding. In such cases, the financial asset is required to be measured at FVPL.

##### 3.2.2 Debt instruments at FVOCI

The Branches apply the new category under IFRS 9 of debt instruments measured at FVOCI when both of the following conditions are met:

- The instrument is held within a business model, the objective of which is achieved by both collecting contractual cash flows and selling financial assets
- The contractual terms of the financial asset meet the SPPI test

For debt securities measured at FVOCI, gains and losses are recognised in OCI, except for the following, which are recognised in profit or loss in the same manner as for financial assets measured at amortised cost:

- interest revenue using the effective interest method;
- ECL and reversals; and
- foreign exchange gains and losses.

When debt security measured at FVOCI is derecognised, the cumulative gain or loss previously recognised in OCI is reclassified from equity to profit or loss.

### **3 Significant accounting policies (continued)**

#### **3.2 Financial assets and liabilities (continued)**

##### **3.2.3 Equity instruments at FVOCI**

Upon initial recognition, the Branches occasionally elects to classify irrevocably some of its equity investments as equity instruments at FVOCI when they meet the definition of Equity under IAS 32 (Financial Instruments - Presentation) and are not held for trading. Such classification is determined on an instrument-by-instrument basis.

Gains and losses on these equity instruments are never recycled to profit. Dividends are recognised in profit or loss as other operating income when the right of the payment has been established, except when the Branches benefits from such proceeds as a recovery of part of the cost of the instrument, in which case, such gains are recorded in OCI. Equity instruments at FVOCI are not subject to an impairment assessment.

##### **3.2.4 Financial guarantees, letters of credit and undrawn loan commitments**

The Branches issue financial guarantees, letters of credit and loan commitments.

Financial guarantees are initially recognised in the financial statements (within Provisions) at fair value, being the premium received. Subsequent to initial recognition, the branches liability under each guarantee is measured at the higher of the amount initially recognised less cumulative amortisation recognised in the income statement, under IFRS 9 – an ECL provision.

The premium received is recognised in the income statement in Net fees and commission income on a straight line basis over the life of the guarantee.

Undrawn loan commitments and letters of credits are commitments under which, over the duration of the commitment, the branches is required to provide a loan with pre-specified terms to the customer. Similar to financial guarantee contracts, these contracts are in the scope of the ECL requirements.

The nominal contractual value of financial guarantees, letters of credit and undrawn loan commitments, where the loan agreed to be provided is on market terms, are not recorded on in the statement of financial position. The nominal values of these instruments together with the corresponding ECLs are disclosed in Note 27.

##### **3.2.5 Financial liabilities**

Under IFRS 9 fair value changes are generally presented as follows:

- the amount of change in the fair value that is attributable to changes in the credit risk of the liability is presented in OCI; and
- the remaining amount of change in the fair value is presented in profit or loss.

The amount presented separately in OCI related to changes in own credit risk of a designated financial liability at FVTPL are not recycled to profit or loss, even when the liability is derecognised and the amounts are paid. Instead, own credit gains and losses should be reclassified to retained earnings within equity upon derecognition of the relevant liability.

### 3 Significant accounting policies (continued)

#### 3.3 Derecognition of the financial assets and liabilities

##### *Financial assets*

A financial asset (or, where applicable a part of a financial asset or part of a group of similar financial assets) is derecognised where:

- the rights to receive cash flows from the asset have expired; or
- the Branches have transferred its rights to receive cash flows from the asset or has assumed an obligation to pay the received cash flows in full without material delay to a third party under a 'pass-through' arrangement; and
- Either (a) the Branches have transferred substantially all the risks and rewards of the asset, or (b) the Branches have neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset.

When the Branches have transferred its rights to receive cash flows from an asset or has entered into a pass-through arrangement, and has neither transferred nor retained substantially all the risks and rewards of the asset nor transferred control of the asset, the asset is recognised to the extent of the branches continuing involvement in the asset. In that case, the branches also recognises an associated liability. The transferred asset and the associated liability are measured on a basis that reflects the rights and obligations that the branches retained. Continuing involvement that takes the form of a guarantee over the transferred asset is measured at the lower of the original carrying amount of the asset and the maximum amount of consideration that the branches could be required to repay.

##### *Financial liabilities*

A financial liability is derecognised when the obligation under the liability is discharged or cancelled or expires. Where an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a derecognition of the original liability and the recognition of a new liability, and the difference in the respective carrying amounts is recognised in profit or loss for the year.

#### 3.4 Modifications of financial assets and financial liabilities

##### *Financial assets*

If the terms of a financial asset are modified, the Branches evaluate whether the cash flows of the modified asset are substantially different. If the cash flows are substantially different, the original financial asset is derecognised and a new financial asset is recognised at fair value. If the cash flows are not substantially different, then the modification does not result in derecognition of the financial asset. In this case, the branches recalculates the gross carrying amount of the financial asset and recognises the amount arising from adjusting the gross carrying amount as a modification gain or loss in the statement of income. If such a modification is carried out because of financial difficulties of the borrower, then the gain or loss is presented together with impairment losses. In other cases, it is presented as interest income.

If the terms of a financial asset were modified because of financial difficulties of the borrower and the asset was not derecognised, then impairment of the asset was measured using the pre-modification interest rate.

##### *Financial liabilities*

The Branches derecognise a financial liability when its terms are modified and the cash flows of the modified liability are substantially different. In this case, a new financial liability based on the modified terms is recognised at either amortised cost or fair value. The difference between the carrying amount of the financial liability derecognised and the new financial liability with modified terms is recognised in the statement of income.

### 3 Significant accounting policies (continued)

#### 3.5 Impairment of financial assets

The branches recognise loss allowances for ECL on the following financial instruments that are not measured at FVTPL:

- financial assets that are debt instruments;
- financial guarantee contracts issued; and
- loan commitments issued.

No impairment loss is recognised on equity investments. The Branches measure loss allowances at an amount equal to lifetime ECL, except for other financial instruments on which credit risk has not increased significantly since their initial recognition which they are measured as 12-month ECL.

12-month ECL are the portion of ECL that result from default events on a financial instrument that are possible within the 12 months after the reporting date.

##### 3.5.1 Measurement of ECL

ECL are a probability-weighted estimate of credit losses. They are measured as follows:

- *financial assets that are not credit-impaired at the reporting date*: as the present value of all cash shortfalls (i.e. the difference between the cash flows due to the Branches in accordance with the contract and the cash flows that the Branches expects to receive);
- *financial assets that are credit-impaired at the reporting date*: as the difference between the gross carrying amount and the present value of estimated future cash flows;
- *undrawn loan commitments*: as the present value of the difference between the contractual cash flows that are due to the Branches if the commitment is drawn down and the cash flows that the branches expects to receive; and
- *financial guarantee contracts*: the expected payments to reimburse the holder less any amounts that the branches expects to recover.

##### 3.5.2 Overview of the ECL principles

The Branches have been recording the allowance for expected credit losses for all financing exposure and other debt financial assets not held at FVPL, together with financing commitments and financial guarantee contracts. Equity instruments are not subject to impairment under IFRS 9.

The ECL allowance is based on the credit losses expected to arise over the life of the asset (the lifetime expected credit loss (LTECL)), unless there has been no significant increase in credit risk since origination, in which case, the allowance is based on the 12 months' expected credit loss (12 month ECL).

The 12 month ECL is the portion of LTECLs that represent the ECLs that result from default events on a financial instrument that are possible within the 12 months after the reporting date.

Both LTECLs and 12 month ECLs are calculated on either an individual basis or a collective basis, depending on the nature of the underlying portfolio of financial instruments.

The Branches have established a policy to perform an assessment, at the end of each reporting period, of whether a financial instrument's credit risk has increased significantly since initial recognition, by considering the change in the risk of default occurring over the remaining life of the financial instrument.

**3 Significant accounting policies (continued)**

**3.5 Impairment of financial assets (continued)**

**3.5.2 Overview of the ECL principles (continued)**

Based on the above process, the Branches group its financing exposure into Stage 1, Stage 2, and Stage 3, as described below:

**Stage 1**

When financing is first recognised, the Branches recognise an allowance based on 12 month ECLs. Stage 1 financing exposure also includes facilities where the credit risk has improved and the financing exposure has been reclassified from Stage 2.

**Stage 2**

When a financing exposure has shown a significant increase in credit risk since origination, the Branches records an allowance for the LTECLs. Stage 2 financing exposure also include facilities, where the credit risk has improved and the financing exposure has been reclassified from Stage 3.

**Stage 3**

Financing exposure considered credit-impaired. The branches records an allowance for the LTECLs.

At initial recognition of a financial asset, the branches recognises a loss allowance equal to 12-month expected credit losses. After initial recognition, the three stages under the proposals would be applied as follows:

**Stage 1**

Credit risk has not increased significantly since initial recognition – recognise 12-month expected credit losses.

**Stage 2**

Credit risk has increased significantly since initial recognition – recognise lifetime expected losses with revenue being calculated based on the gross amount of the asset.

**Stage 3**

There is objective evidence of impairment as at the reporting date to recognise lifetime expected losses, with revenue being based on the net amount of the asset (that is, based on the impaired amount of the asset).

**3.5.3 The calculation of ECLs**

The branches calculates ECLs based on a three probability-weighted scenarios to measure the expected cash shortfalls, discounted at an approximation to the EIR. A cash shortfall is the difference between the cash flows that are due in accordance with the contract and the cash flows that are expected to be received.

The mechanics of the ECL calculations are outlined below and the key elements are, as follows:

- PD – The Probability of Default is an estimate of the likelihood of default over a given time horizon. A default may only happen at a certain time over the assessed period, if the facility has not been previously derecognised and is still in the portfolio.
- EAD – The Exposure at Default is an estimate of the exposure at a future default date, taking into account expected changes in the exposure after the reporting date, including repayments of principal and profit, whether scheduled by contract or otherwise, expected drawdowns on committed facilities, and accrued profit from missed payments.
- LGD - The Loss Given Default is an estimate of the loss arising in the case where a default occurs at a given time. It is based on the difference between the contractual cash flows due and those that the Bank would expect to receive, including from the realisation of any collateral, if any. It is usually expressed as a percentage of the EAD.

The measurement of ECL is based on probability weighted average credit loss. As a result, the measurement of the loss allowance should be the same regardless of whether it is measured on an individual basis or a collective basis (although measurement on a collective basis is more practical for large portfolios of items). In relation to the assessment of whether there has been a significant increase in credit risk it can be necessary to perform the assessment on a collective basis where the financial instruments are grouped based on product type risk characteristics.

Weighted average ECL is calculated considering base case, upside and downside scenarios multiplied by the associated scenario weightings, at the contract level for reflection of the ECL impact in the books of accounts. The most significant year-end assumptions used for ECL estimate includes using different scenarios (base case, upside and downside) and key drivers like GDP.

### 3 Significant accounting policies (continued)

#### 3.5 Impairment of financial assets (continued)

##### 3.5.4 Presentation of allowance for ECL in the statement of financial position

Loss allowances for ECL are presented in the statement of financial position as follows:

- *financial assets measured at amortised cost*: as a deduction from the gross carrying amount of the assets;
- *loan commitments and financial guarantee contracts*: generally, as a provision;
- *where a financial instrument includes both a drawn and an undrawn component, and the Bank cannot identify the ECL on the loan commitment component separately from those on the drawn component*: the Bank presents a combined loss allowance for both components. The combined amount is presented as a deduction from the gross carrying amount of the drawn component. Any excess of the loss allowance over the gross amount of the drawn component is presented as a provision; and
- *debt instruments measured at FVOCI*: no loss allowance is recognised in the statement of financial position because the carrying amount of these assets is their fair value. However, the loss allowance is disclosed and is recognised in the fair value reserve.

##### 3.5.5 Debt instruments measured at fair value through OCI

The ECLs for debt instruments measured at FVOCI do not reduce the carrying amount of these financial assets in the statement of financial position, which remains at fair value. Instead, an amount equal to the allowance that would arise if the assets were measured at amortised cost is recognised in OCI as an accumulated impairment amount, with a corresponding charge to profit or loss. The accumulated loss recognised in OCI is recycled to the profit and loss upon derecognition of the assets.

##### 3.5.6 Credit cards and other revolving facilities

The Branches product offering includes a variety of corporate and retail overdraft and credit cards facilities, in which the Branches have the right to cancel and/or reduce the facilities with one day's notice. The Branches does not limit their exposure to credit losses to the contractual notice period, but, instead calculates ECL over a period that reflects the Branches expectations of the customer behaviour, its likelihood of default and the Branch's future risk mitigation procedures, which could include reducing or cancelling the facilities. Based on past experience and the Branch's expectations, the period over which the Branches calculate ECLs for these products, is five years for corporate and seven years for retail products.

#### 3.6 Restructured financial assets.

If the terms of a financial asset are renegotiated or modified or an existing financial asset is replaced with a new one due to financial difficulties of the borrower, then an assessment is made of whether the financial asset should be derecognized and ECL are measured as follows.

- If the expected restructuring will not result in derecognition of the existing asset, then the expected cash flows arising from the modified financial asset are included in calculating the cash shortfalls from the existing asset.
- If the expected restructuring will result in derecognition of the existing asset, then the expected amortised fair value of the new asset is treated as the final cash flow from the existing financial asset at the time of its derecognition. This amount is included in calculating the cash shortfalls from the existing financial asset that are discounted from the expected date of derecognition to the reporting date using the original effective interest rate of the existing financial asset.



### 3 Significant accounting policies (continued)

#### 3.7 Credit-impaired financial assets

At each reporting date, the Branches assess whether financial assets carried at amortised cost and debt financial assets carried at FVOCI are credit-impaired. A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

Evidence that a financial asset is credit-impaired includes the following observable data:

- significant financial difficulty of the borrower or issuer;
- a breach of contract such as a default or past due event;
- the restructuring of a loan or advance by the Branches on terms that the Branches would not consider otherwise;
- it is becoming probable that the borrower will enter bankruptcy or other financial reorganisation; or
- the disappearance of an active market for a security because of financial difficulties.

A loan that has been renegotiated due to a deterioration in the borrower's condition is usually considered to be credit-impaired unless there is evidence that the risk of not receiving contractual cash flows has reduced significantly and there are no other indicators of impairment. In addition, a retail loan that is overdue for 90 days or more is considered impaired.

In making an assessment of whether an investment in sovereign debt is credit-impaired, the Branches considers the following factors.

- The market's assessment of creditworthiness as reflected in the bond yields.
- The rating agencies' assessments of creditworthiness.
- The country's ability to access the capital markets for new debt issuance.
- The probability of debt being restructured, resulting in holders suffering losses through voluntary or mandatory debt forgiveness.
- The international support mechanisms in place to provide the necessary support as 'lender of last resort' to that country, as well as the intention, reflected in public statements, of governments and agencies to use those mechanisms. This includes an assessment of the depth of those mechanisms and, irrespective of the political intent, whether there is the capacity to fulfil the required criteria.

#### 3.8 Write-off

Loans and debt securities are written off (either partially or in full) when there is no realistic prospect of recovery. This is generally the case when the branches determine that the borrower does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subject to the write-off. However, financial assets that are written off could still be subject to enforcement activities in order to comply with the branches procedures for recovery of amounts due.

### 3 Significant accounting policies (continued)

#### 3.9 Foreign currency

Foreign currency transactions are recorded at rates of exchange ruling at the value date of the transactions.

Monetary assets and liabilities denominated in foreign currencies at the reporting date are translated into the functional currency at the spot exchange rate at that date. The foreign currency gain or loss on monetary items is the difference between the amortised cost in the functional currency at the beginning of the year, adjusted for effective interest and payments during the year, and the amortised cost in the foreign currency translated at the spot exchange rate at the end of the year.

Non-monetary assets and liabilities denominated in foreign currencies that are measured at fair value are retranslated into the functional currency at the spot exchange rate at the date that the fair value was determined. Non-monetary assets and liabilities that are measured in terms of historical cost in a foreign currency are translated using the exchange rate at the date of the transactions.

Forward foreign exchange contracts are translated into AED at mid-market rates of exchange at the reporting date. Foreign currency differences arising on translation are recognised in profit or loss. However, foreign currency differences arising from the translation of equity instruments classified as FVOCI are included in other comprehensive income.

#### 3.10 Revenue recognition

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the branches and the revenue can be reliably measured. The following specific recognition criteria must also be met before revenue is recognised.

##### *Interest and similar income and expense*

Interest income is recorded using the effective interest rate (EIR) method for all financial instruments measured at amortised cost and financial instruments designated at fair value through profit or loss. Interest income on interest bearing financial assets classified at FVOCI under IFRS 9, is recorded by using EIR method. The EIR is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument or a shorter period, where appropriate, to the net carrying amount of the financial asset or financial liability. The calculation takes into account all contractual terms of the financial instrument and includes any fees or incremental costs that are directly attributable to the instrument and are an integral part of the EIR, but not future credit losses.

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the branches and the revenue can be reliably measured. The following specific recognition criteria must also be met before revenue is recognised.

The carrying amount of the financial asset or financial liability is adjusted if the branch's revises its estimates of payments or receipts. The adjusted carrying amount is calculated based on the original EIR and the change in carrying amount is recorded as 'Other operating income'.

##### *Fee and commission income*

The Branches earn fee and commission income from a diverse range of services it provides to its customers. Fee income, which is not an integral part of the effective interest rate of a financial instrument, is earned from a diverse range of services provided by the Branches to its customers, and are accounted for in accordance with IFRS 15 'Revenue from Contracts with Customers'. Under IFRS 15, fee income is measured by the Branches based on the consideration specified in a contract with a customer and excludes amounts collected on behalf of third parties. The branches recognises revenue when it transfers control over a product or service to a customer.

##### *Dividend income*

Dividend income is recognised when the Branches' right to receive the payment is established.

### 3 Significant accounting policies (continued)

#### 3.11 Leases (policy applicable prior to 1 January 2019)

##### Lease payments – lessee

Payments made under operating leases are recognised in profit or loss on a straight line basis over the term of the lease. Lease incentives received are recognised as an integral part of the total lease expense, over the term of the lease

All of the Branches operating lease contracts are renewable annually.

For the Branches accounting policy around leases post 1 January 2019, kindly refer to note 2.5 above.

#### 3.12 Taxation

##### *Current tax*

Taxation is provided for in accordance with the instructions of the Department of Private Affairs of His Highness Shaikh Zayed Bin Sultan Al Nahyan, dated 11 September 2003 for Abu Dhabi and tax for Dubai Branch is paid in accordance with local regulations for assessment of tax on branches of foreign banks operating in Emirate of Dubai.

Income tax is recognised in the statement of comprehensive income for the year. Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantially enacted at the reporting date, and any adjustment to tax payable in respect of previous years.

##### *Deferred tax*

Deferred tax is provided on temporary differences at the statement of financial position date between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes. Deferred tax liabilities are recognised for all taxable temporary differences, except:

- Where the deferred tax liability arises from the initial recognition of goodwill or of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss.
- In respect of taxable temporary differences associated with investments in subsidiaries, where the timing of the reversal of the temporary differences can be controlled and it is probable that the temporary differences will not reverse in the foreseeable future.

Deferred tax assets are recognised for all deductible temporary differences, carry forward of unused tax credits and unused tax losses, to the extent that it is probable that taxable profit will be available against which the deductible temporary differences, and the carry forward of unused tax credits and unused tax losses can be utilised except:

- Where the deferred tax asset relating to the deductible temporary difference arises from the initial recognition of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss.
- In respect of deductible temporary differences associated with investments in subsidiaries, deferred tax assets are recognised only to the extent that it is probable that the temporary differences will reverse in the foreseeable future and taxable profit will be available against which the temporary differences can be utilised.

The carrying amount of deferred tax assets is reviewed at each statement of financial position date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilised. Unrecognised deferred tax assets are reassessed at each statement of financial position date and are recognised to the extent that it has become probable that future taxable profit will allow the deferred tax asset to be recovered.

### 3 Significant accounting policies (continued)

#### 3.13 Determination of fair values

A number of the Branch accounting policies and disclosures require the determination of fair value, for both financial and non-financial assets and liabilities. Fair values have been determined for measurement and/or disclosure purposes based on a number of accounting policies and methods. Where applicable, information about the assumptions made in determining fair values is disclosed in the notes specific to that asset or liability.

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. The fair value measurement is based on the presumption that the transaction to sell the asset or transfer the liability takes place either:

- In the principal market for the asset or liability, or
- In the absence of a principal market, in the most advantageous market for the asset or liability.

The principal or the most advantageous market must be accessible to the bank.

The fair value of an asset or a liability is measured using the assumptions that market participants would use when pricing the asset or liability, assuming that market participants act in their economic best interest.

A fair value measurement of a non-financial asset takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use.

The Branches use valuation techniques that are appropriate in the circumstances and for which sufficient data are available to measure fair value, maximising the use of relevant observable inputs and minimising the use of unobservable inputs.

All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorised within the fair value hierarchy, described as follows, based on the lowest level input that is significant to the fair value measurement as a whole:

- Level 1 — Quoted (unadjusted) market prices in active markets for identical assets or liabilities
- Level 2 — Valuation techniques for which the lowest level input that is significant to the fair value measurement is directly or indirectly observable
- Level 3 — Valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable

For assets and liabilities that are recognised in the financial statements on a recurring basis, the branches determines whether transfers have occurred between Levels in the hierarchy by re-assessing categorisation (based on the lowest level input that is significant to the fair value measurement as a whole) at the end of each reporting period.

At each reporting date, the Branches analyse the movements in the values of assets and liabilities which are required to be re-measured or re-assessed as per the branch's accounting policies. For this analysis, the Branches verify the major inputs applied in the latest valuation by agreeing the information in the Valuation computation to contracts and other relevant documents.

The Branches also compare each the changes in the fair value of each asset and liability with relevant external sources to determine whether the change is reasonable.

For the purpose of fair value disclosures, the Branches determined classes of assets and liabilities on the basis of the nature, characteristics and risks of the asset or liability and the level of the fair value hierarchy as explained above.

### 3 Significant accounting policies (continued)

#### 3.14 Cash and cash equivalents

Cash and cash equivalents include notes and coins on hand, unrestricted balances held with central banks and highly liquid financial assets with original maturities of three months or less from the acquisition date that are subject to an insignificant risk of changes in their fair value, and are used by the Branches in the management of their short-term commitments.

#### 3.15 Property and equipment

##### 3.15.1 Recognition and measurement

Items of property and equipment are measured at cost less accumulated depreciation and any accumulated impairment losses. Cost includes expenditures that are directly attributable to the acquisition of the asset. Purchased software that is integral to the functionality of the related equipment is capitalised as part of that equipment. If significant parts of an item of property or equipment have different useful lives, then they are accounted for as separate items (major components) of property and equipment. Any gain or loss on disposal of an item of property and equipment (calculated as the difference between the net proceeds from disposal and the carrying amount of the item) is recognised within other income in statement of profit or loss.

##### 3.15.2 Subsequent costs

Subsequent expenditure is capitalised only when it is probable that the future economic benefits of the expenditure will flow to the Branches. Ongoing repairs and maintenance are expensed as incurred.

##### 3.15.3 Depreciation

Depreciation is calculated to write off the cost of items of property and equipment less their estimated residual values using the straight-line method over their estimated useful lives and is generally recognised in profit or loss.

Leased assets are depreciated over the shorter of the lease term and their useful lives unless it is reasonably certain that the Branches will obtain ownership by the end of the lease term. Land is not depreciated.

The estimated useful lives of significant items of property and equipment are as follows:

- Leasehold improvements	Over the lease terms 3 to 5 years
- Motor vehicles	4 years
- Furniture	3 to 10 years
- Equipment	5 to 20 years

Depreciation methods, useful lives and residual values are reviewed at each reporting date and adjusted if appropriate.

##### 3.15.4 Impairment

The carrying amounts of the Branches' non financial assets are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists then the asset's recoverable amount is estimated.

An impairment loss is recognised if the carrying amount of an asset exceeds its recoverable amount. Impairment losses are recognised in the statement of profit and loss.

The recoverable amount of an asset is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

Impairment losses recognised in prior periods are assessed at each reporting date for any indications that the loss has decreased or no longer exists. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised. Impairment losses are recognised in the statement of profit or loss.

### **3 Significant accounting policies (continued)**

#### **3.16 Impairment of non-financial assets**

The carrying amounts of the Branches' non financial assets are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists then the asset's recoverable amount is estimated.

An impairment loss is recognised if the carrying amount of an asset exceeds its recoverable amount. Impairment losses are recognised in the statement of profit and loss.

The recoverable amount of an asset is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

Impairment losses recognised in prior periods are assessed at each reporting date for any indications that the loss has decreased or no longer exists. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

Impairment losses are recognised in the statement of comprehensive income.

#### **3.17 Provisions**

A provision is recognised if, as a result of a past event, the Branches have a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and the risks specific to the liability. The unwinding of the discount is recognised as finance cost.

#### **3.18 Staff terminal benefits**

The terminal benefits are provided for in accordance with the employees' contracts of employment and applicable requirements of the UAE and Oman labour laws. Entitlement to these benefits is usually based upon the employees' length of service and completion of minimum service period. The expected costs of these benefits are accrued over the period of employment.

#### **3.19 Financial guarantees**

Financial guarantee contracts issued by the Branches are those contracts that require a payment to be made to reimburse the holder for a loss it incurs because the specified debtor fails to make a payment when due in accordance with the terms of a debt instrument. Financial guarantee contracts are recognised initially as a liability at fair value, adjusted for transaction costs that are directly attributable to the issuance of the guarantee. Subsequently, the liability is measured at the higher of the best estimate of the expenditure required to settle the present obligation at the reporting date and the amount recognised less cumulative amortisation.

## **4 Financial risk management**

### **4.1 Introduction and overview**

The Branches have exposure to the following risks from its use of financial instruments:

- Credit risk;
- Liquidity risk;
- Market risk; and
- Operational risk

This note presents information about the Branches' exposure to each of the above risks, the Branches' objectives, risk management frameworks, policies and processes for measuring and managing risk, and the Branches' management of capital.

#### **Risk management framework**

The overall responsibility for risk management in the Branches is vested with the Board of Directors of the Bank. The Board authorises appropriate credit, liquidity and market risk policies as well as suitable operational guidelines based on the recommendation of management. Approval authorities are delegated to different functionaries, including the UAE Country Manager, in the hierarchy depending on the amount, type of risk and collateral security. The Bank has established various committees that decide on all risk issues.

The Branches' risk management policies are established to identify and analyse the risks faced by the Branches, to set appropriate risk limits and controls, and to monitor risks and adherence to limits. Risk management policies and systems are reviewed regularly to reflect changes in market conditions, products and services offered.

### **4.2 Credit risk**

Credit risk is the risk of financial loss to the Branches if a customer or counterparty to a financial instrument fails to meet its contractual obligations. The Branches seek to manage its credit risk exposure through diversification of lending activities to avoid undue concentrations of risks with individuals or groups of customers in specific locations or businesses. The Branches also monitor credit exposures and continually assesses the credit worthiness of counterparties. They also obtain security when appropriate.

#### **Management of credit risk**

Credit Risk is managed within the regulatory requirements of the Central Bank of UAE; risk framework provided in the Board approved Risk Charter and Credit Policies and Procedures. The policies and procedures are periodically reviewed to ensure alignment to the current best practices. Credit exposures are approved by delegated authorities based on delegation by the Board and Board Risk Committee. The delegation of authorities is based on the size of the single obligor exposure, the credit quality (internal, external rating) as well as level of credit risk mitigation (collateral, guarantees, etc.) for the proposed exposures. Control, monitoring and management of credit exposures and remedial management are done in coordination with respective Business Units as per established procedures

#### **Corporate credit**

Corporate Credit Risk Division is responsible for independent assessment and control of the risks related to all Corporate, Business Banking and Financial Institutions exposures. The Division reviews and assesses credit risk for proposed exposures prior to facilities being committed to customers by the concerned business units. Renewals and reviews of facilities are subject to the same process. Each proposal is also assessed with respect to established concentration limits for various economic sectors, countries, risk grades, etc. and deviations, if any are highlighted. The branches follows risk based pricing and each credit proposal is also assessed based on internal benchmarks of required risk adjusted returns. The branches has implemented a customised Moody's Risk Analyst model for risk rating corporate borrowers. Corporate Credit Risk Division also provides advice and guidance to business units with a view to promoting best practices throughout the branches in the management of credit risk.

#### **4 Financial risk management (continued)**

##### **4.2 Credit risk (continued)**

In addition to formal annual credit risk reviews of each corporate facility, more frequent reviews are also undertaken for watch list accounts, public companies and large exposures. Further, the branches continues to undertake quarterly review of financial institutions and country portfolio including stress tests and review of adverse rating migrations and outlooks in line with best practices and regulatory guidelines.

A comprehensive review of the Corporate Credit Portfolio is conducted on a quarterly basis and provided to the Senior Management and the Board Risk Committee. Salient areas covered in the review include:

- Exposures downgraded/negatively migrated
- Weighted average credit grade profile
- Portfolio concentration/ performance
- Position of restructured exposures
- Position of past due exposures
- Exposures secured by equity
- Exposures to real estate and leasing sectors
- Syndicated exposures
- New relationships
- Exposures to senior members and non-resident borrowers
- Exposures to countries / financial institutions
- Clean lending and name lending exposures

##### **Loan review mechanism**

The bank has an independent Loan Review Mechanism Division (LRM) with a mandate for constantly evaluating the quality of the loan book, and the balance between risk and reward and to bring about qualitative improvements in credit administration. The division evaluates the effectiveness of loan administration, integrity of the credit grading process, assessment of general and specific loan loss provisions, portfolio quality, etc. In addition to the above the LRM team reviews the bank's effectiveness of approved internal controls and procedures to ensure robust and sound practices are being followed by all stake holders. LRM also performs independent ad hoc reviews, investigations and assessments as directed by management on areas of concern relating to the credit approval process and/or the analysis processes within the bank. Significant findings are reported to the CRO, the MRC and potentially to the BRC where warranted.

##### **Risk mitigation policies**

The Branches manage limits and controls concentrations of credit risk in particular, with respect to individual counterparties and groups, and industries. The branches structures the levels of credit risk it undertakes by placing limits on the amount of risk accepted in relation to one borrower, or groups of borrowers, and to geographical and industry segments. Such risks are monitored and reviewed periodically by the Management Credit Committee and Board Risk Committee.



## NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

**4 Financial risk management (continued)****4.2 Credit risk (continued)****Exposure to credit risk**

The Branches measure their exposure to credit risk by reference to the gross carrying amount of financial assets less amounts offset, interest suspended and impairment losses, if any. The carrying amounts of financial assets represent the maximum credit exposure.

	<i>Loans and advances</i>		<i>Investment securities</i>		<i>Others</i>		<i>Total</i>	
	<b>2019</b>	<i>2018</i>	<b>2019</b>	<i>2018</i>	<b>2019</b>	<i>2018</i>	<b>2019</b>	<i>2018</i>
	<b>AED'000</b>	<i>AED'000</i>	<b>AED'000</b>	<i>AED'000</i>	<b>AED'000</b>	<i>AED'000</i>	<b>AED'000</b>	<i>AED'000</i>
Loans	<b>594,019</b>	726,577	-	-	-	-	<b>594,019</b>	726,577
Overdrafts	<b>208,745</b>	143,237	-	-	-	-	<b>208,745</b>	143,237
Trust receipt	<b>61,198</b>	156,133	-	-	-	-	<b>61,198</b>	156,133
Bills discounted	<b>9,587</b>	20,374	-	-	-	-	<b>9,587</b>	20,374
Investment Securities – Debt (FVOCI)	-	-	<b>37,861</b>	32,353	-	-	<b>37,861</b>	32,353
Investment Securities – Debt (Amortized Cost)	-	-	<b>133,210</b>	47,260	-	-	<b>133,210</b>	47,260
Cash and balances with the UAE Central Bank	-	-	-	-	<b>134,781</b>	118,902	<b>134,781</b>	118,902
Due from banks	-	-	-	-	<b>10,687</b>	96,180	<b>10,687</b>	96,180
Due from Head Office and Overseas branches	-	-	-	-	<b>2,536</b>	25,414	<b>2,536</b>	25,414
Customers' indebtedness for acceptances	-	-	-	-	<b>8,252</b>	20,901	<b>8,252</b>	20,901
Other assets	-	-	-	-	<b>27,393</b>	7,041	<b>27,393</b>	7,041
<b>Total</b>	<b>873,549</b>	1,046,321	<b>171,071</b>	79,613	<b>183,649</b>	268,438	<b>1,228,269</b>	1,394,372
Allowance for Credit Losses	<b>(317,959)</b>	(450,510)	<b>(102)</b>	(36)	<b>(3,415)</b>	(1,791)	<b>(321,476)</b>	(452,337)
<b>Carrying amount, net</b>	<b>555,590</b>	595,811	<b>179,069</b>	79,577	<b>180,234</b>	266,647	<b>906,793</b>	942,035

## NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

## 4 Financial risk management (continued)

## 4.2 Credit risk (continued)

## Exposure to credit risk (continued)

	<i>Loans and advances</i>		<i>Investment securities</i>		<i>Others</i>		<i>Total</i>	
	<b>2019</b> <i>AED'000</i>	<i>2018</i> <i>AED'000</i>	<b>2019</b> <i>AED'000</i>	<i>2018</i> <i>AED'000</i>	<b>2019</b> <i>AED'000</i>	<i>2018</i> <i>AED'000</i>	<b>2019</b> <i>AED'000</i>	<i>2018</i> <i>AED'000</i>
Stage 1& 2	<b>476,963</b>	493,141	<b>171,071</b>	79,613	183,649	268,438	<b>831,683</b>	841,192
Allowances for Credit Loss	<b>(3,902)</b>	(4,684)	<b>(102)</b>	(36)	(3,415)	(1,791)	<b>(7,419)</b>	(6,511)
Carrying amount, net	<b>473,061</b>	488,457	<b>170,969</b>	79,577	<b>180,234</b>	266,647	<b>824,264</b>	834,681
Stage 3	<b>396,586</b>	553,179	-	-	-	-	<b>396,586</b>	553,179
Allowances for Credit Loss	<b>(314,057)</b>	(445,825)	-	-	-	-	<b>(314,057)</b>	(445,825)
Carrying amount, net	<b>82,529</b>	107,354	-	-	-	-	<b>82,529</b>	<b>107,354</b>
<b>Carrying amount, net</b>	<b>555,590</b>	595,811	<b>170,969</b>	79,577	<b>180,234</b>	266,647	<b>906,793</b>	942,035

**4 Financial risk management (continued)****4.2 Credit risk (continued)**

An ageing analysis of the bank's loans which are past due but not impaired is set out below:

	<i>Loans in arrears 1-30 days AED'000</i>	<i>Loans in arrears 31-60 days AED'000</i>	<i>Loans in arrears 61-89 days AED'000</i>	<i>Total AED'000</i>
<b>Loans and advances to customers at 31-Dec-19</b>	<b>1,221</b>	<b>10</b>	<b>0</b>	<b>1,231</b>
31-Dec-18	29	19	15,160	15,208

The following table sets out information about the credit quality of financial assets measured at amortised cost. Unless specifically indicated, for financial assets, the amounts in the table represent gross carrying amounts.

	<i>12-Month ECL AED'000</i>	<i>Lifetime ECL not credit - impaired AED'000</i>	<i>Lifetime ECL credit - impaired AED'000</i>	<i>Total AED'000</i>
<b>31-Dec-19</b>				
<b>Loans and advances to customers</b>				
Performing loans (Grades 1-5)	273,916	160,516	-	434,432
Performing loans (Grades 6)	-	33,544	-	33,544
Performing loans (Grades 7)	-	8,987	-	8,986
Non-performing loans (Grades 8-10)	-	-	396,586	396,586
<b>Gross loans and advances to customers</b>	<b>273,916</b>	<b>203,047</b>	<b>396,586</b>	<b>873,548</b>
<b>Loss allowance-carrying amount</b>	<b>591</b>	<b>3,311</b>	<b>314,057</b>	<b>317,958</b>
<b>Credit related contingent items</b>				
Performing loans (Grades 1-5)	36,584	55,707	-	92,291
Performing loans (Grades 6)	73,346	-	-	73,346
Performing loans (Grades 7)	-	-	-	-
Non-performing loans (Grades 8-10)	-	-	679	679
<b>Total gross loans and advances to customers</b>	<b>109,930</b>	<b>55,707</b>	<b>679</b>	<b>166,316</b>
<b>Loss allowance-carrying amount</b>	<b>300</b>	<b>3,115</b>	<b>-</b>	<b>3,415</b>
<b>Due from banks and money market placements</b>	<b>10,687</b>	<b>-</b>	<b>-</b>	<b>10,687</b>
<b>Loss allowance-carrying amount</b>	<b>0</b>	<b>-</b>	<b>-</b>	<b>0</b>
<b>Investment securities</b>	<b>171,071</b>	<b>-</b>	<b>-</b>	<b>171,071</b>
<b>Loss allowance-carrying amount</b>	<b>102</b>	<b>-</b>	<b>-</b>	<b>102</b>

Grade 1-6 represents performing grade. Grade 7 represents special mentioned accounts and grade 8-10 represents non performing.

**4 Financial risk management (continued)****4.2 Credit risk (continued)****Impaired loans and advances**

The Branches regard a loan and advance or a debt security as impaired in the following circumstances:

- A loss event has occurred since initial recognition and the loss event has an impact on future estimated cash flows from the asset.
- A loan is overdue beyond the stated contractual terms.
- A loan that has been renegotiated due to a deterioration in the borrower's condition is usually considered to be impaired unless there is evidence that the risk of not receiving contractual cash flows has reduced significantly and there are no other indicators of impairment.

**Loans and investment debt securities that are past due but not impaired**

Loans and investment debt securities that are 'past due but not impaired' are those for which contractual interest or principal payments are past due but the Branches believe that impairment is not appropriate on the basis of the sufficient level of security or collateral available to cover the outstanding amount and/or the stage of collection of amounts owed to the Branches.

**Loans with renegotiated terms**

The contractual terms of a loan may be modified for a number of reasons, including changing market conditions, customer retention and other factors not related to a current or potential credit deterioration of the customer. An existing loan may be derecognised and the renegotiated loan recognised as a new loan at fair value in accordance with the accounting policy set out in Note 3.

For the purposes of disclosures in these financial statements, 'loans with renegotiated terms' are defined as loans that have been restructured due to a deterioration in the borrower's financial position, for which the Branches has made concessions by agreeing to terms and conditions that are more favourable for the borrower than the Branches had provided initially and that it would not otherwise consider. A loan continues to be presented as part of loans with renegotiated terms until maturity, earlier repayment or until it is written off.

The Branches hold collateral against loans and advances to customers in the form of cash margins, pledges/ liens over deposits, mortgage interests over property, other registered securities over assets and guarantees. The Branches accept guarantees mainly from well reputed local or international banks/financial institutions, well established local or multinational organisations, large corporate and high net worth individuals. Estimates of fair value are based on the value of collateral assessed at the time of borrowing which are updated during annual reviews. Generally, collateral is not held over loans and advances to other banks or financial institutions, except when securities are held as a part of reverse repurchase and securities borrowing activity.

It is the Branches policy to ensure that loans are extended to customers within their capability to service interest and repay principal instead of relying excessively on securities. Accordingly, depending on customers' credit worthiness and the type of product, facilities may be unsecured. Nevertheless, collateral is and can be an important credit risk mitigant.

An estimate of the fair value of collateral and other security enhancements held against loans and advances to customers is shown below.

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Cash and margin	<b>60,111</b>	63,066
Commercial and industrial property	<b>276,652</b>	465,546
Residential property	<b>114,850</b>	60,000
Other	<b>13,532</b>	43,122
Total collateral held	<b>465,145</b>	631,734

Collateral values reflect the maximum exposure or the value of the collateral whichever is lower.

## NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

**4 Financial risk management (continued)****4.2 Credit risk (continued)****Concentration of credit risk**

The Branches internally monitor concentrations of credit risk by sector and geographical location. An analysis of concentrations of credit risk as defined by the Branches' internal approved guidelines at the reporting date is shown below:

	<i>Loans and advances</i>		<i>Investment securities</i>		<i>Others</i>		<i>Total</i>	
	<b>2019</b>	<i>2018</i>	<b>2019</b>	<i>2018</i>	<b>2019</b>	<i>2018</i>	<b>2019</b>	<i>2018</i>
	<b>AED'000</b>	<i>AED'000</i>	<b>AED'000</b>	<i>AED'000</i>	<b>AED'000</b>	<i>AED'000</i>	<b>AED'000</b>	<i>AED'000</i>
Carrying value, net	<b>555,590</b>	595,811	<b>218,798</b>	79,577	<b>40,616</b>	128,635	<b>815,004</b>	804,023
<b>Concentration by sector:</b>								
Sovereign	<b>49,953</b>	24,878	<b>171,071</b>	79,613	-	-	<b>221,024</b>	104,491
Construction	<b>20,021</b>	87,356	-	-	-	-	<b>20,021</b>	87,356
Trade	<b>175,737</b>	314,088	-	-	-	-	<b>175,737</b>	314,088
Real estate and real estate trading	<b>97,211</b>	64,681	-	-	-	-	<b>97,211</b>	64,681
Manufacturing	<b>96,705</b>	221,391	-	-	-	-	<b>96,705</b>	221,391
Services	<b>387,884</b>	289,250	-	-	-	-	<b>387,884</b>	289,250
Banks and Financial Institutions	<b>41,549</b>	39,500	-	-	<b>13,223</b>	121,594	<b>102,601</b>	161,094
Retail	<b>4,489</b>	5,176	-	-	-	-	<b>4,489</b>	5,176
Others	-	-	-	-	<b>27,393</b>	7,041	<b>27,393</b>	7,041
<b>Gross total</b>	<b>873,549</b>	1,046,320	<b>171,071</b>	79,613	<b>40,616</b>	128,635	<b>1,085,236</b>	1,254,568
<b>Concentration by location:</b>								
United Arab Emirates	<b>823,596</b>	1,046,320	<b>46,243</b>	47,260	<b>27,393</b>	48,079	<b>897,232</b>	1,141,659
Outside UAE	<b>49,953</b>	-	<b>124,828</b>	32,353	<b>13,223</b>	80,556	<b>188,004</b>	112,909
<b>Gross total</b>	<b>873,549</b>	1,046,320	<b>171,071</b>	79,613	<b>40,616</b>	128,635	<b>1,085,236</b>	1,254,568

## NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

**4 Financial risk management (continued)****4.2 Credit risk (continued)**

Interest is accrued on doubtful and loss accounts for litigation purposes only and accordingly interest is not taken to income. Such accruals increase gross loans and advances receivable. Loans and advances are written off only when all legal and other avenues for recovery or settlement are exhausted.

The movement during the year within the impairment provision balance is as follows:

In AED'000	2019				2018			
	12 month ECL	Lifetime ECL - Not credit impaired	Lifetime ECL - credit impaired	Total	12 month ECL	Lifetime ECL - Not credit impaired	Lifetime ECL - credit impaired	Total
Opening Balance ( IAS 39 )	-	-	-	-	33,208	-	314,714	347,922
Reversal on transition to IFRS 9	-	-	-	-	(31,762)	13,915	15,208	(2,639)
Balance at 1 Jan ( Adj opening IFRS 9 )	<b>1,567</b>	<b>4,944</b>	<b>445,825</b>	<b>452,336</b>	1,446	13,915	329,922	345,283
Transfer Between Stage1 to Stage2	<b>(2,442)</b>	<b>2,442</b>	-	-	(618)	(7,621)	8,239	-
Charge for the Year	<b>2,454</b>	<b>(1,545)</b>	<b>58,042</b>	<b>58,951</b>	739	(1,350)	126,184	125,573
Recoveries during the year	-	-	<b>(988)</b>	<b>(988)</b>	-	-	(7,669)	(7,669)
Amounts written off during the year	-	-	<b>(188,823)</b>	<b>(188,823)</b>	-	-	(10,851)	(10,851)
<b>Closing Balance</b>	<b>1,579</b>	<b>5,841</b>	<b>314,056</b>	<b>321,476</b>	1,567	4,944	445,825	452,336

- (i) Charge for the year 2019 amounting to AED 58,951 thousand (2018: AED 125,573 thousand) includes, Provision for credit losses amounting to AED 42,646 thousand (2018: AED 87,657 thousand) and Reserved interest amounting to AED 16,305 thousand (2018: AED 37,916 thousand).
- (ii) Provision for credit losses charged to statement of comprehensive income amounting to AED 40,028 thousand (2018: AED 77,913 thousand) represents charge for the year amounting to AED 42,646 thousand (2018: AED 87,657 thousand), netted off against recoveries from provision for credit losses AED 988 thousand (2018: AED 7,669 thousand) and recoveries from amounts written off of AED 1,630 thousand (2018: AED 2,075 thousand).

**4 Financial risk management (continued)****4.2 Credit risk (continued)****Impairment reserve under the Central Bank of UAE (CB UAE guidance)**

The CBUAE issued its IFRS 9 guidance on 30 April 2019 via notice no. CBUAE/BSO/2019/458 addressing various implementation challenges and practical implications for Banks adopting IFRS 9 in the UAE (“the guidance”).

Pursuant to clause 6.4 of the guidance, the reconciliation between general and specific provision under Circular 28/2010 of CBUAE and IFRS 9 is as follows:

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
<b>Impairment Reserve : General</b>		
General Provision ( CB UAE )	10,120	11,048
Less : Stage 1 & 2 provision under IFRS 9	7,420	6,511
General Provision transferred to Impairment reserve – general	<b>2,700</b>	4,537
<b>Impairment Reserve : Specific</b>		
Specific Provision ( CB UAE )	299,630	387,380
Less : Stage 3 provision under IFRS 9	277,750	378,873
Specific Provision transferred to Impairment reserve – specific	<b>21,879</b>	8,507
Total Provision transferred to Impairment reserve	<b>24,579</b>	13,044

Of the impairment reserve: Specific mentioned above, the Bank has managed to resolve two of the exposures whose reserve balance as at 31 December 2019 amounting AED 20.984 million, post the year end.

**Settlement risk**

The Branches activities may give rise to risk at the time of settlement of transactions and trades. ‘Settlement risk’ is the risk of loss due to the failure of an entity to honour its obligations to deliver cash, securities or other assets as contractually agreed.

For certain types of transactions, the Branches mitigate this risk by conducting settlements through a settlement / clearing agent to ensure that a trade is settled only when both the parties have fulfilled their contractual settlement obligations. Settlement limits form part of the credit approval/limit monitoring process described earlier. Acceptance of settlement risk on free-settlement trades requires transaction-specific or counterparty-specific approvals from the Bank’s risk function.

**Impairment assessment****Definition of default and cure**

The Bank considers a financial instrument defaulted and therefore Stage 3 (credit-impaired) for ECL calculations in all cases when the borrower becomes 90 days past due on its contractual payments. The Bank considers treasury and interbank balances defaulted and takes immediate action when the required intraday payments are not settled by the close of business as outlined in the individual agreements.

As a part of a qualitative assessment of whether a customer is in default, the Bank also considers a variety of instances that may indicate unlikelihood to pay. When such events occur, the Bank carefully considers whether the event should result in treating the customer as defaulted and therefore assessed as Stage 3 for ECL calculations or whether Stage 2 is appropriate. Such events include:

- Internal rating of the borrower indicating default or near-default
- The borrower requesting emergency funding from the Bank
- The borrower having past due liabilities to public creditors or employees
- The borrower is deceased
- A material decrease in the underlying collateral value where the recovery of the loan is expected from the sale of the collateral
- A material decrease in the borrower’s turnover or the loss of a major customer
- A covenant breach not waived by the Bank
- The debtor (or any legal entity within the debtor’s group) filing for bankruptcy application/protection
- Debtor’s listed debt or equity suspended at the primary exchange because of rumors or facts about financial difficulties

#### 4 Financial risk management (continued)

##### 4.2 Credit risk (continued)

###### *Impairment assessment (continued)*

###### **Definition of default and cure (continued)**

It is the Bank's policy to consider a financial instrument as 'cured' and therefore re-classified out of Stage 3 when none of the default criteria have been present for at least six consecutive months. The decision whether to classify an asset as Stage 2 or Stage 1 once cured depends on the updated credit grade, at the time of the cure, and whether this indicates there has been a significant increase in credit risk compared to initial recognition.

###### **Incorporation of forward-looking information**

The bank incorporates forward-looking information into both its assessment of whether the credit risk of an instrument has increased significantly since its initial recognition and its measurement of ECL. Based on consideration of a variety of external actual and forecast information, the bank formulates a fundamental view of the future direction of relevant economic variables as well as a reasonable range of possible scenarios.

Given the nature of the bank's exposures and availability of historical statistically reliable information, the bank derives the point-in-time (PIT) probability of default (PD) using the through-the-cycle (TTC) PD data published by Moody's for each rating category.

###### **Economic variable assumptions**

The method applied for determination of macroeconomic scenarios and their probabilities is a hybrid approach that combines deterministic forecast / modelling with analysis of stochastic distribution to get the alternative economic conditions and their probabilities.

The major assumptions and methodological choices can be summarised in a following set of steps:

- Despite the fact that oil price was not chosen as an explanatory variable during statistical optimisation of variable selection, the business acumen as well as correlation analysis suggest that it is a major driving force in determination of GDP and real interest rate as defined by the World Bank (GDP deflator is highly affected by oil price as oil manufacturing is responsible for a vast portion of GDP volume in UAE)
- The base scenario was created on the assumption of stabilisation of oil price at the level of 54 USD/barrel for Brent oil.
- The alternative scenarios were constructed based on deviations from the base trajectory of oil price taking into account:
  - a) historical volatility of changes in oil prices (28% standard deviation of annual relative price changes),
  - b) size of the detachment equal to plus/minus 0.87 standard deviation from the base scenario as an approximate representation of 33.33% probability of alternative (adverse and favourable) scenarios,
  - c) the time dynamics of the variable was based on assumption of normal distribution of annual changes of oil prices with some mean reverting characteristics and respective time scaling (standard deviation times square root of time) with the signs (-/+ ) in line with the character of the scenario (adverse / favourable).
- GDP and real interest rate were forecasted deterministically based on their reciprocal dependencies and their relationship (with appropriate time lags) to oil price changes assuming mid-prices of Brent oil under given scenario as obtained through the process described in 3.
- GDP per capita was predicted through regression to corresponding GDP changes as estimated for a given scenario and assumed lowering pace of population growth not dependent on the scenario in question.

The Bank's treasury, trading and interbank relationships and counterparties comprise financial services institutions, banks, broker-dealers, exchanges and clearing-houses. For these relationships, the Bank's credit risk department analyses publicly available information such as financial information and other external data and assigns the internal rating.



#### 4 Financial risk management (continued)

##### 4.2 Credit risk (continued)

###### Economic variable assumptions (continued)

###### Corporate and small business lending

For corporate and investment banking loans, the borrowers are assessed by specialised credit risk employees of the Bank. The credit risk assessment is based on a credit scoring model that takes into account various historical, current and forward-looking information such as:

- Historical financial information together with forecasts and budgets prepared by the client. This financial information includes realised and expected results, solvency ratios, liquidity ratios and any other relevant ratios to measure the client's financial performance. Some of these indicators are captured in covenants with the clients and are, therefore, measured with greater attention.
- Any publicly available information on the clients from external parties. This includes external rating grades issued by rating agencies, independent analyst reports, publicly traded bond or CDS prices or press releases and articles.
- Any macro-economic or geopolitical information, e.g., GDP growth relevant for the specific industry and geographical segments where the client operates.
- Any other objectively supportable information on the quality and abilities of the client's management relevant for the company's performance.
- The complexity and granularity of the rating techniques varies based on the exposure of the Bank and the complexity and size of the customer. Some of the less complex small business loans are rated within the Bank's models for retail products.

###### Consumer lending and retail mortgages

Consumer lending comprises unsecured personal loans, credit cards and overdrafts. These products along with retail mortgages and some of the less complex small business lending are rated by an automated scorecard tool primarily driven by days past due. Other key inputs into the models are:

- Consumer lending products: use of limits and volatility thereof, GDP growth, unemployment rates, changes in personal income/salary levels based on records of current accounts, personal indebtedness and expected interest repricing
- Retail mortgages: GDP growth, unemployment rates, changes in personal income/salary levels based on records of current accounts, personal indebtedness and expected interest repricing

###### Sensitivity analysis

The most significant assumptions affecting the ECL allowance are as follows:

- Interest rate, given its impact on companies' likelihood of default; and
- GDP, given the significant impact on companies' performance and collateral valuations;
- Unemployment rate, given its impact on secured and unsecured borrowers' ability to meet their contractual repayments.

###### Exposure at default

The exposure at default (EAD) represents the gross carrying amount of the financial instruments subject to the impairment calculation, addressing both the client's ability to increase its exposure while approaching default and potential early repayments too.

To calculate the EAD for a Stage 1 loan, the Branches assesses the possible default events within 12 months for the calculation of the 12 month ECL. However, if a Stage 1 loan that is expected to default in the 12 months from the balance sheet date and is also expected to cure and subsequently default again, then all linked default events are taken into account. For Stage 2, Stage 3 and financial assets, the exposure at default is considered for events over the lifetime of the instruments.

The Branches determines EADs by modelling the range of possible exposure outcomes at various points in time, corresponding the multiple scenarios. The IFRS 9 PDs are then assigned to each economic scenario based on the outcome of Branches' models.

#### 4 Financial risk management (continued)

##### 4.2 Credit risk (continued)

###### Loss given default

For corporate and investment banking financial instruments, LGD values are assessed at least every twelve months by account managers and reviewed and approved by the Bank's specialised credit risk department. The credit risk assessment is based on using regulatory LGD as a starting point. The Branches periodically assess for IFRS 9 adjustments to the regulatory LGD.

The Bank segments its retail lending products into smaller homogeneous portfolios, based on key characteristics that are relevant to the estimation of future cash flows. The applied data is based on historically collected loss data and involves a wider set of transaction characteristics (e.g., product type, wider range of collateral types) as well as borrower characteristics. Further recent data and forward-looking economic scenarios are used in order to determine the IFRS 9 LGD rate for each group of financial instruments. When assessing forward-looking information, the expectation is based on multiple scenarios. Examples of key inputs involve changes in, collateral values including property prices for mortgages, commodity prices, payment status or other factors that are indicative of losses in the bank.

The inputs for these LGD rates are estimated and, where possible, calibrated through back testing against recent recoveries. These are repeated for each economic scenario as appropriate.

###### Significant Increase in Credit Risk

The Bank continuously monitors all assets subject to ECLs. In order to determine whether an instrument or a portfolio of instruments is subject to 12 month ECL or LTECL, the Bank assesses whether there has been a significant increase in credit risk since initial recognition.

The Bank also applies a secondary qualitative method for triggering a significant increase in credit risk for an asset, such as moving a customer/facility to the watch list, or the account becoming forborne. In certain cases, the Bank may also consider that events set out below are a significant increase in credit risk as opposed to a default. Regardless of the change in credit grades, if contractual payments are more than 30 days past due, the credit risk is deemed to have increased significantly since initial recognition.

- a. Rating downgrade from origination grade by 3 notches for ratings from R1 to R4 and 2 notches downgrade for R5 and R6.
- b. Inadequate or unreliable financial or other information such as unavailability of audited financial statements within 120 days from end of accounting period.
- c. Delay in documentation execution over 35 days from limit set up due to disputes with customers.
- d. Borrower is subject to litigation by third parties that may have a significant impact on his financial position.
- e. Frequent changes in key senior management personnel without acceptable successors or professional management.
- f. Intra Group transfer of funds without underlying transactions beyond 50% of Tangible Net Worth.
- g. Deferment/delay in the date for commencement of commercial operations by more than one year except in Government projects or delays are due to Government approvals.
- h. Modifications of terms resulting in concessions granted to the borrower (after examining the cash flows of the borrower/financial position/ability to repay) including extension of moratorium, deferment of payment, waiver of covenants etc. This requirement shall be in conformity to the restructuring guidelines issued by CBO from time to time.
- i. A fall of 25% or more in the turnover or in the EBIT as compared to the previous year except in the case of change in business model/one of material events.
- j. A fall in Debt Service coverage ratio to below 1 except in cases which have acceptable external credit support.
- k. Erosion in net worth by more than 20% compared to previous year coupled with increase in leverage by 1.5 times.

#### 4 Financial risk management (continued)

##### 4.2 Credit risk (continued)

###### **Model risk management:**

The bank has utilised models in many of its financial and business activities from underwriting a credit facility to reporting expected loss under the IFRS9 accounting standards.

To manage the model risks, the bank has implemented the IFRS 9 Governance Framework (the Framework). The Framework is a bank wide policy and is applicable to all models of the bank. According to the Framework, all internally or externally (vendor based) developed risk quantification models that directly affect the financial reporting on Expected Loss (EL) and Lifetime Expected Loss (LEL) require independent validation.

The Framework establishes a systematic approach to manage the development, validation, approval, implementation and on-going use of the models. It sets out an effective management structure with clearly defined roles and responsibilities, policies and controls for managing model risk. The Framework is reviewed on a regular basis to ensure it meets regulatory standards and international practices. Any major change to the Framework must be approved by the Board of Directors or the BRC.

The bank has a practice of doing independent model validation which provides recommendation to approve the use of the new risk quantification / valuation models. In addition to new model validation, it also evaluates the performance of existing models through an annual validation process. The independency of the team will serve as an effective second line of defense for the bank in terms of usage of models.

##### 4.3 Liquidity risk

Liquidity risk is the risk that the Branches will encounter difficulty in meeting obligations associated with its financial liabilities that are settled by delivering cash or another financial asset. To limit this risk, management continuously looks for opportunities to diversify its funding sources in addition to its core deposit base, manages assets with liquidity in mind, and monitors future cash flows and liquidity on a daily basis. This incorporates an assessment of expected cash flows and the availability of high grade asset which could be collateralised to secure additional funding if required.

The Branches maintain liquidity by continually assessing, identifying and monitoring changes in funding needs required to meet strategic goals set in terms of the overall strategy. In addition, the Branches hold certain liquid assets as part of its liquidity risk management strategy.

The Branches manage liquidity risk based on the Central Bank of UAE guidelines and the liquidity contingency policies, which are approved by the Board Risk Committee. Liquidity risk position is monitored regularly through analysis of various reports, such as, maturity of assets and liabilities, liquidity lines, early warning indicators and stock ratios. Further, the Branches also periodically conduct stress tests on liquidity based on market and bank specific events in line with Basel Committee recommendations. The liquidity position of the Branches are regularly reviewed by management and also discussed at the Branches' Asset and Liability Committee ('ALCO').

The key elements of the Branches' liquidity strategy are as follows:

- Maintaining a diversified funding base consisting of customer deposits (both retail and corporate) and wholesale market deposits and maintaining contingency facilities;
- Carrying a portfolio of highly liquid assets, diversified by currency and maturity;
- Monitoring liquidity ratios, maturity mismatches; and
- Carrying out stress testing of the liquidity position.

## NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

**4 Financial risk management (continued)****4.3 Liquidity risk (continued)****Residual contractual maturity of financial liabilities**

The following table shows the undiscounted cash flows on the Branches' financial liabilities on the basis of their earliest possible contractual maturity. The Branches' expected cash flow on these instruments may vary significantly from this analysis.

<b>2019</b>	<b>Carrying Amount AED'000</b>	<b>Gross nominal outflow AED'000</b>	<b>Less than 3 months AED'000</b>	<b>3 months to 1 year AED'000</b>	<b>More than 1 year AED'000</b>
<b>Non-derivative liabilities</b>					
Deposits from Banks, Head Office and overseas branches	(301,409)	(307,640)	(105,198)	(202,442)	
Deposits from customers	(435,199)	(442,209)	(284,807)	(122,864)	(34,538)
Liabilities under acceptances	(8,252)	(8,252)	(8,252)	-	-
	<b>(744,860)</b>	<b>(758,101)</b>	<b>(398,256)</b>	<b>(325,306)</b>	<b>(34,538)</b>
<b>2018</b>					
	<b>Carrying Amount AED'000</b>	<b>Gross nominal outflow AED'000</b>	<b>Less than 3 months AED'000</b>	<b>3 months to 1 year AED'000</b>	<b>More than 1 year AED'000</b>
<b>Non-derivative liabilities</b>					
Deposits from Banks, Head Office and overseas branches	(281,878)	(288,916)	(47,975)	(225,883)	(15,058)
Deposits from customers	(455,138)	(460,502)	(303,656)	(151,561)	(5,285)
Liabilities under acceptances	(20,901)	(20,901)	(20,901)	-	-
	<b>(757,917)</b>	<b>(770,319)</b>	<b>(372,532)</b>	<b>(377,444)</b>	<b>(20,343)</b>

The Branches have established policies to manage the liquidity risk arising from the mismatch in the maturities of the assets and liabilities. These policies ensure that all obligations are met by the Branches on a timely and cost efficient basis. The following table shows the expected maturity of the branches' assets and liabilities.

	<b>Up to 3 months AED'000</b>	<b>3 months to 1 year AED'000</b>	<b>More than 1 year AED'000</b>	<b>Unspecified maturity AED'000</b>	<b>Total AED'000</b>
<b>At 31 December 2019</b>					
<b>Assets</b>					
Cash and balances with the UAE Central Bank	134,781	-	-	-	134,781
Due from other banks	10,687	-	-	-	10,687
Due from Head Office and overseas branches	2,536	-	-	-	2,536
Loans and advances to customers	364,081	30,786	160,723	-	555,590
Customers' indebtedness for acceptances	8,252	-	-	-	8,252
Investment securities	-	-	170,969	47,829	218,798
Property and equipment	-	-	-	15,320	15,320
Other assets	2,844	24,549	67,779	-	95,172
<b>Total assets</b>	<b>523,181</b>	<b>55,335</b>	<b>399,471</b>	<b>63,149</b>	<b>1,041,136</b>

## NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

## 4 Financial risk management (continued)

## 4.3 Liquidity risk (continued)

## Residual contractual maturity of financial liabilities (continued)

	<i>Up to 3 months AED'000</i>	<i>3 months to 1 year AED'000</i>	<i>More than 1 year AED'000</i>	<i>Unspecified maturity AED'000</i>	<i>Total AED'000</i>
<b>At 31 December 2019</b>					
<i>Liabilities and equity</i>					
Due to Head Office and overseas branches	103,067	198,342	-	-	301,409
Deposits from customers	280,292	120,916	33,991	-	435,199
Liabilities under acceptances	8,252	-	-	-	8,252
Other liabilities	3,650	-	-	19,587	23,237
Equity	-	-	-	245,739	245,739
Placement from Head Office	-	-	-	27,300	27,300
<b>Total liabilities and equity</b>	<b>395,261</b>	<b>319,258</b>	<b>33,991</b>	<b>292,626</b>	<b>1,041,136</b>

	<i>Up to 3 months AED'000</i>	<i>3 months to 1 year AED'000</i>	<i>More than 1 year AED'000</i>	<i>Unspecified maturity AED'000</i>	<i>Total AED'000</i>
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At 31 December 2018

## Assets

Cash and balances with the UAE Central Bank	118,902	-	-	-	118,902
Due from other banks	96,180	-	-	-	96,180
Due from Head Office and overseas branches	10,722	-	14,692	-	25,414
Loans and advances to customers	93,196	4,941	497,674	-	595,811
Customers' indebtedness for acceptances	20,901	-	-	-	20,901
Investment securities	-	-	79,577	-	79,577
Property and equipment	-	-	-	6,762	6,762
Other assets	4,156	2,885	78,487	-	85,528
<b>Total assets</b>	<b>344,057</b>	<b>7,826</b>	<b>670,430</b>	<b>6,762</b>	<b>1,029,075</b>

*Liabilities and equity*

Due to Head Office and overseas branches	46,806	220,380	14,692	-	281,878
Deposits from customers	300,121	149,795	5,222	-	455,138
Liabilities under acceptances	20,901	-	-	-	20,901
Other liabilities	5,141	-	-	14,886	20,027
Equity	-	-	-	223,831	223,831
Placement from Head Office	-	-	-	27,300	27,300
<b>Total liabilities and equity</b>	<b>372,969</b>	<b>370,175</b>	<b>19,914</b>	<b>266,017</b>	<b>1,029,075</b>

#### **4 Financial risk management (continued)**

##### **4.4 Market risk**

Market risk is the risk that changes in market prices, such as interest rates, foreign exchange rates and credit spreads will affect the Branches' income or the value of its holdings of financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimizing the return on risk.

##### **Management of market risk**

The Bank-wide organisational set up for market risk management of the UAE operations involves the Board Risk Committee at the Board level and various committees at the management level.

##### ***Board Risk Committee ('BRC')***

BRC is responsible for establishing a comprehensive and integrated framework for managing credit risk, market risk (including risks relating to interest rate, liquidity and foreign exchange) and operational risk. The Committee sets the policies on all risk issues.

##### ***Management Risk Committee ('MRC')***

MRC is the highest ruling authority at management level on all risk related issues of the Bank. Its responsibilities include oversight on management of interest rate risk, liquidity risk and all market risks including foreign exchange risk.

##### ***UAE ALCO***

The UAE ALCO includes, among others, the UAE Country Manager, Head of Treasury, Head of Finance and other members as decided by the UAE Country Manager as well as invitees from Global Treasury and Market Risk, Oman. UAE ALCO is responsible for reviewing reports on liquidity, interest rate risk, money market lines, foreign exchange during the monthly UAE ALCO meetings. It is also responsible for escalating market risk issues to Global ALCO through the Head of Market Risk (Oman).

##### ***Market Risk and Mid-Office, Oman***

Considering the currently limited scale of the UAE operations, Market Risk (Oman) assists in formulating policies for UAE. Mid-Office (Oman) independently monitors the foreign exchange exposure against net open position limits based on reports prepared by UAE treasury operations.

##### ***Country Manager, UAE***

The Country Manager is responsible for updating Market Risk (Oman), UAE ALCO and Global ALCO on all changes in regulatory environment and ensuring compliance to all internal and regulatory limits (set up by the Central Bank of Oman and the Central Bank of UAE) for foreign exchange, liquidity, interest rate, etc.

##### **Exposure to interest rate risk**

Interest rate risk arises from the possibility that changes in interest rates will affect the future profitability or the fair value of the financial instruments. The Branches are exposed to interest rate risk as a result of mismatches or gaps in the amounts of assets and liabilities that mature or reprice in a given period. The Branches manage this risk by matching the repricing of assets and liabilities through risk management strategies.

The effective interest rate (effective yield) of a monetary financial instrument is the rate that, when used in a present value calculation, results in the carrying amount of the instrument. The rate is a historical rate for a fixed rate instrument carried at amortised cost and a current rate for a floating rate instrument.

The Branches' interest rate sensitivity position, based on the contractual repricing or maturity dates, whichever dates are earlier, is as follows:

**4 Financial risk management (continued)****4.4 Market risk (continued)****Assets and liabilities repricing profile**

<b>2019</b>	<b>Less than 3 months AED'000</b>	<b>3 months to 1 year AED'000</b>	<b>more than 1 year AED'000</b>	<b>Non- interest bearing AED'000</b>	<b>Total AED'000</b>
<b>Assets</b>					
Cash and balances with the UAE Central Bank	50,000	-	-	84,781	134,781
Due from banks	10,687	-	-	-	10,687
Due from Head office and overseas branches	2,536	-	-	-	2,536
Loans and advances to customers	217,366	87,370	250,854	-	555,590
Customers' indebtedness for acceptances	-	-	-	8,252	8,252
Investment securities	218,798	-	-	-	218,798
Property and equipment	-	-	-	15,320	15,320
Deferred tax asset	-	-	-	67,779	67,779
Other assets	-	-	-	27,393	27,393
<b>Total assets</b>	<b>499,387</b>	<b>87,370</b>	<b>250,854</b>	<b>203,525</b>	<b>1,041,136</b>
<b>Liabilities and equity</b>					
Due to Head Office and overseas branches	81,029	220,380	-	-	301,409
Deposits from customers	117,451	107,844	36,177	173,728	435,199
Liabilities under acceptances	-	-	-	8,252	8,252
Other liabilities	-	-	-	23,237	23,237
Equity	-	-	-	245,739	245,739
Placement from Head Office	-	-	27,300	0.00	27,300
<b>Total liabilities and equity</b>	<b>198,480</b>	<b>328,226</b>	<b>63,477</b>	<b>450,956</b>	<b>1,041,136</b>
<b>Interest rate sensitivity gap</b>	<b>300,907</b>	<b>(240,853)</b>	<b>187,377</b>	<b>(247,431)</b>	
<b>Cumulative interest rate sensitivity gap:</b>	<b>300,907</b>	<b>60,054</b>	<b>247,431</b>		

**4 Financial risk management (continued)****4.4 Market risk (continued)****Assets and liabilities repricing profile (continued)**

<i>2018</i>	<i>Less than 3 months AED'000</i>	<i>3 months to 1 year AED'000</i>	<i>more than 1 year AED'000</i>	<i>Non- interest AED'000</i>	<i>Total AED'000</i>
<b>Assets</b>					
Cash and balances with the UAE Central Bank	-	-	-	118,902	118,902
Due from banks	41,038	-	-	55,142	96,180
Due from Head office and overseas branches	-	-	14,692	10,722	25,414
Loans and advances to customers	93,196	4,941	497,674	-	595,811
Customers' indebtedness for acceptances	-	-	-	20,901	20,901
Investment securities	-	-	79,577	-	79,577
Property and equipment	-	-	-	6,762	6,762
Deferred tax asset	-	-	-	78,487	78,487
Other assets	3,388	-	-	3,653	7,041
<b>Total assets</b>	<b>137,622</b>	<b>4,941</b>	<b>591,943</b>	<b>294,569</b>	<b>1,029,075</b>
<b>Liabilities and equity</b>					
Due to Head Office and overseas branches	25,000	220,380	14,692	21,806	281,878
Deposits from customers	90,816	149,795	5,222	209,305	455,138
Liabilities under acceptances	-	-	-	20,901	20,901
Other liabilities	5,141	-	-	14,886	20,027
Equity	-	-	-	223,831	223,831
Placement from Head Office	-	-	-	27,300	27,300
<b>Total liabilities and equity</b>	<b>120,957</b>	<b>370,175</b>	<b>19,914</b>	<b>518,029</b>	<b>1,029,075</b>
Interest rate sensitivity gap	16,665	(365,234)	572,029	(223,460)	
Cumulative interest rate sensitivity gap:	16,665	(348,569)	223,460		

An increase or decrease of 50 basis points in interest rate will respectively decrease or increase the loss before income tax by AED 819 thousand (2018: AED 1,118 thousand).

**Interest rate benchmark reform**

A fundamental reform of major interest rate benchmarks is being undertaken globally to replace or reform IBOR with alternative risk-free rates (referred to as 'IBOR reform'). The Branches' has "limited" exposure to interbank offered rates (IBORs) on its financial instruments that will be replaced or reformed as part of this market-wide initiative. There is an uncertainty over the timing and the methods of transition. The Head Office anticipates that IBOR reform will have "limited" operational, risk management and accounting impacts across all of its business lines. The Head Office plans to do a detailed assessment during 2020.



**4 Financial risk management (continued)****4.4 Market risk (continued)****Foreign currency risk**

Currency risk is the risk that the value of a financial instrument will fluctuate due to changes in foreign exchange rates. The Branches have set limits on positions by currency. Positions are monitored on a daily basis to ensure positions are maintained within established limits.

At the reporting date, the Branches' had the following net (long) and positive exposures denominated in foreign currency:

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
United States Dollar ('USD')	<b>17,108</b>	8,184
Omani Riyal	<b>2</b>	13
Euros	<b>2</b>	2
Pound Sterling	<b>1</b>	2
	<b>17,113</b>	<b>8,201</b>

USD is pegged against AED and therefore, the Branches' exposure is limited to that extent.

**4.5 Operational risk**

Operational risk is the risk of loss arising from systems failure, human error, fraud or external events. When controls fail to perform, operational risks can cause damage to reputation, have legal or regulatory implications, or lead to financial loss.

Operational risks emanate from every segment of the Branches' operations and are faced by all the business units. The Branches cannot expect to eliminate all operational risks, but through a control framework and by monitoring and responding to potential risks, the Branches are able to manage the risks. Controls include effective segregation of duties, access, authorization and reconciliation procedures, staff training and assessment processes, including the use of internal audit. Further, the Bank now has established an operational loss appetite statement to monitor losses under various operational loss categories and any breaches of set off thresholds are reported to the Board Risk Committee.

**4.6 Capital risk management and Basel requirements**

The Central Bank of the UAE sets and monitors capital requirements for the Branch. The Branch's regulatory capital is analysed into two tiers:

- Tier 1 capital, which includes allocated capital, statutory reserve and retained earnings, after deductions for goodwill and intangible assets, if any.
- Tier 2 capital, which includes qualifying subordinated liabilities.

During the year ended 31 December 2019 and 2018, the Branch complied in full with capital requirements. All banks operating in U.A.E. are required to maintain a minimum capital adequacy of 12%. There have been no material changes in the Branch's management of capital during the year.

**4 Financial risk management (continued)****4.6 Capital risk management and Basel requirements (continued)****Common Equity Tier 1 (CET1) Capital**

	<b>2019</b>	2018
	<b>AED'000</b>	AED'000
Branch capital	<b>390,375</b>	325,375
Legal reserve	<b>29,061</b>	29,061
Fair value reserve	<b>2,189</b>	(5,155)
Placement from Head Office	<b>27,300</b>	27,300
Accumulates losses	<b>(203,140)</b>	(147,121)
<b>CET1 capital before the regulatory adjustments and threshold deduction</b>	<b>245,785</b>	229,460
Less: Regulatory deductions	<b>(43,201)</b>	(55,541)
<b>Total CET1 capital after the regulatory adjustments and threshold deduction</b>	<b>202,584</b>	173,919
<b>Tier 2 capital</b>		
Other Tier 2 capital (including General Provisions, etc.)	<b>7,419</b>	9,206
<b>Total Tier 2 Capital</b>	<b>7,419</b>	9,206
<b>Total Regulatory Capital</b>	<b>210,003</b>	183,125
<b><i>Risk weighted assets</i></b>		
Credit risk	<b>674,389</b>	736,518
Market risk	<b>3</b>	4
Operational risk	<b>128,215</b>	155,149
<b>Total risk weighted assets ('RWA')</b>	<b>802,607</b>	891,671
<b>Total regulatory capital expressed as a % of RWA</b>	<b>26%</b>	21%
<b>Total tier 1 capital expressed as a % of RWA</b>	<b>25%</b>	20%

## NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

## 5 Classes and categories of financial instruments

<i>At 31 December 2019</i>	<i>Amortized cost AED '000</i>	<i>FVOCI AED '000</i>	<i>Non- financial instruments AED '000</i>	<i>Total carrying amount AED '000</i>
<b>Financial assets</b>				
Cash and balances with the UAE Central Bank	134,781	-	-	134,781
Due from banks	10,687	-	-	10,687
Due from Head Office and overseas branches	2,536	-	-	2,536
Customers' indebtedness for acceptances	8,252	-	-	8,252
Loans and advances to customers	555,590	-	-	555,590
Investment securities	133,108	85,690	-	218,798
Property and equipment	-	-	15,320	15,320
Deferred Tax	67,779	-	-	67,779
Other assets	27,393	-	-	27,393
	<b>940,126</b>	<b>85,690</b>	<b>15,320</b>	<b>1,041,136</b>
<b>Financial liabilities</b>				
Due to banks, Head Office and overseas branches	301,409	-	-	301,409
Deposit from customers	435,199	-	-	435,199
Liabilities under acceptances	8,252	-	-	8,252
Other liabilities	23,237	-	-	23,237
	<b>768,097</b>	<b>-</b>	<b>-</b>	<b>768,097</b>
<i>At 31 December 2018</i>	<i>Amortized cost AED '000</i>	<i>FVOCI AED '000</i>	<i>Non- financial instruments AED '000</i>	<i>Total carrying amount AED '000</i>
<b>Financial assets</b>				
Cash and balances with the UAE Central Bank	118,902	-	-	118,902
Due from banks	96,180	-	-	96,180
Due from Head Office and overseas branches	25,414	-	-	25,414
Customers' indebtedness for acceptances	20,901	-	-	20,901
Loans and advances to customers	595,811	-	-	595,811
Investment securities	47,224	32,353	-	79,577
Property and equipment	-	-	6,762	6,762
Deferred Tax	78,487	-	-	78,487
Other assets	7,041	-	-	7,041
	<b>989,960</b>	<b>32,353</b>	<b>6,762</b>	<b>1,029,075</b>
<b>Financial liabilities</b>				
Due to banks, Head Office and overseas branches	281,878	-	-	281,878
Deposit from customers	455,138	-	-	455,138
Liabilities under acceptances	20,901	-	-	20,901
Other liabilities	20,027	-	-	20,027
	<b>777,944</b>	<b>-</b>	<b>-</b>	<b>777,944</b>

## NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

**6 Segmental analysis**

The Branches operate in one geographical area, the United Arab Emirates, and their results arise largely from commercial banking, treasury and investment activities. Since the capital of the Branches is not publicly traded, no segmental analysis has been presented.

**7 Cash and balances with the UAE Central Bank**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Cash in hand	<b>6,722</b>	7,124
Deposits in current account with the UAE Central Bank	<b>51,370</b>	81,966
Statutory reserve deposits with the UAE Central Bank	<b>26,689</b>	29,812
Certificate of Deposits - UAE Central Bank	<b>50,000</b>	-
	<b>134,781</b>	118,902

Statutory reserve deposits are required to maintain as per regulations of the UAE Central Bank; the deposits are not available for the branches' day-to-day operations and are non-interest bearing. The level of reserve required changes periodically in accordance with directives of the Central Bank.

ECL on cash and balances with Central Bank is not material and accordingly no adjustment has been accounted by the Branches.

**8 Due from banks**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Money market placements	-	41,038
Current accounts	<b>10,687</b>	55,142
	<b>10,687</b>	96,180

Due from banks comprise of operational balances and interbank placements with banks. The Bank only deals with counterparties with an investment grade credit rating. All amounts due from banks are in Stage 1 (2018: Stage 1). There were no movements between stages during the year. The ECL included above is AED 63 (2018: AED 350).

**9 Loans and advances to customers**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Loans	<b>594,019</b>	726,577
Overdrafts	<b>208,745</b>	143,237
Trust Receipts	<b>61,198</b>	156,133
Bills Discounted	<b>9,587</b>	20,374
<b>Total loans and advances to customers</b>	<b>873,549</b>	1,046,321
Provision for expected credit loss	<b>(317,959)</b>	(450,510)
<b>Net loans and advances to customers</b>	<b>555,590</b>	595,811

## NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

**9 Loans and advances to customers (continued)**

	<b>2019</b>	2018
	<b>AED'000</b>	AED'000
<b>By economic sector</b>		
Sovereign	<b>49,953</b>	24,878
Construction	<b>20,021</b>	87,356
Trade	<b>175,737</b>	314,088
Real estate and real estate trading	<b>97,211</b>	64,681
Manufacturing	<b>96,705</b>	221,391
Services	<b>387,884</b>	289,250
Banks and Financial Institutions	<b>41,549</b>	39,500
Retail	<b>4,489</b>	5,176
	<b>873,549</b>	1,046,320

Gross amounts of due from other banks by geographical area

Within UAE	<b>823,596</b>	1,046,320
Other countries	<b>49,953</b>	
	<b>873,549</b>	1,046,320

**Movement in the gross balances of loans and advances to customers**

	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>
	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>	<b>AED'000</b>
<b><u>31-Dec-19</u></b>				
Gross carrying amount as at 31 December 2018	<b>351,201</b>	<b>141,941</b>	<b>553,179</b>	<b>1,046,321</b>
Transfer to Stage 1	-	-	-	-
Transfer to Stage 2	<b>(21,212)</b>	<b>21,212</b>	-	-
Transfer to Stage 3	-	-	-	-
New Loans	<b>213,055</b>	<b>162,777</b>	<b>33,670</b>	<b>409,501</b>
Recovery of Loans	<b>(269,128)</b>	<b>(122,883)</b>	-	<b>(392,011)</b>
Loans written off	-	-	<b>(190,262)</b>	<b>(190,262)</b>
Closing Balance - as at 31 Dec 2019	<b>273,916</b>	<b>203,047</b>	<b>396,586</b>	<b>873,549</b>

	Stage 1	Stage 2	Stage 3	Total
	AED'000	AED'000	AED'000	AED'000
<b><u>31-Dec-18</u></b>				
Gross carrying amount as at 31 December 2017	741,892	103,225	460,761	1,305,877
Transfer to Stage 1	10,904	(10,904)	-	-
Transfer to Stage 2	(28,973)	28,973	-	-
Transfer to Stage 3	-	(65,189)	65,189	-
New Loans	160,730	277,548	44,945	483,223
Recovery of Loans	(533,350)	(191,712)	(6,907)	(731,970)
Loans written off	-	-	(10,809)	(10,809)
Closing Balance - as at 31 Dec 2018	351,202	141,941	553,179	1,046,321

## NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

**9 Loans and advances to customers (continued)****Movement in the provision for expected credit loss of loans and to customers:**

	Stage 1	Stage 2	Stage 3	Total
<b>31-Dec-19</b>	AED'000	AED'000	AED'000	AED'000
Opening Balance - as at 1 January 2019	916	3,769	445,824	450,509
Transfer to Stage 1	-	-	-	-
Transfer to Stage 2	(954)	954	-	-
Transfer to Stage 3	-	-	-	-
Charge for the Period (net)	629	(1,412)	57,054	56,271
Write off for the period	-	-	(188,821)	(188,821)
Closing Balance - as at 31 Dec 2019	591	3,311	314,057	317,959

	Stage 1	Stage 2	Stage 3	Total
<b>31-Dec-18</b>	AED'000	AED'000	AED'000	AED'000
Opening Balance - as at 1 January 2018	1,213	10,194	329,916	341,323
Transfer to Stage 1	1,715	(1,715)	-	-
Transfer to Stage 2	(2,413)	2,413	-	-
Transfer to Stage 3	-	(8,239)	8,239	-
Charge for the Period (net)	400	1,115	115,339	116,854
Write off for the period	-	-	(7,668)	(7,668)
Closing Balance - as at 31 Dec 2018	916	3,769	445,824	450,509

**10 Investment securities**

	2019	2018
	AED'000	AED'000
<b>Debt instruments measured at FVOCI</b>		
<b>Quoted investments- Foreign</b>		
Government Development Bonds	37,861	32,353
<b>Equity instruments measured at FVOCI</b>		
<b>Quoted investments- UAE</b>		
Banking sector	47,829	-
<b>Investment measured at amortised cost</b>		
<b>Quoted investments- Foreign</b>		
Government Development Bonds	86,967	-
<b>Quoted investments- UAE</b>		
Government Development Bonds	46,243	47,260
<b>TOTAL</b>	<b>218,900</b>	<b>79,613</b>
<b>Less: Impairment allowance</b>	<b>(102)</b>	<b>(36)</b>
<b>TOTAL FINANCIAL INVESTMENTS</b>	<b>218,798</b>	<b>79,577</b>

The investment securities comprise of marketable sovereign debt securities in UAE and Oman and quoted equity shares in UAE. All investment securities are in Stage 1 (2018: Stage 1). There were no movements between stages during the year.

National Bank of Oman (SAOG), UAE Branches

NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

**10 Investment securities (continued)**

An analysis of the investment based on external credit ratings is as follows:

	Debt Securities AED'000	Equities AED'000	Total AED'000
<b>2019</b>			
<b>Rated</b>	-	47,829	47,829
<b>Sovereign</b>	171,071	-	171,071
<b>Less: Impairment allowance</b>	102	-	102
<b>TOTAL FINANCIAL INVESTMENTS</b>	170,969	47,829	218,798
	Debt Securities AED'000	Equities AED'000	Total AED'000
<b>2018</b>			
<b>Sovereign</b>	79,613	-	79,613
<b>Less: Impairment allowance</b>	36	-	36
<b>TOTAL FINANCIAL INVESTMENTS</b>	79,577	-	79,577

**Movement in the provision for impairment of investment securities (FVOCI and Amortised Cost):**

	Stage 1 AED'000	Stage 2 AED'000	Stage 3 AED'000	Total AED'000
Balance as at 31 December 2018	36	-	-	36
Charge to income statement	66	-	-	66
<b>As at 31 December 2019</b>	<b>102</b>	<b>-</b>	<b>-</b>	<b>102</b>
	Stage 1 AED'000	Stage 2 AED'000	Stage 3 AED'000	Total AED'000
Balance as at 1 January 2018	40	-	-	40
Released to income statement	(4)	-	-	(4)
As at 31 December 2018	36	-	-	36

**Fair value hierarchy**

The table below analyses the financial instruments, measured at fair value at the end of reporting period, by level into fair value hierarchy into which the fair value measurement is categorized:

	AED'000			
	Level-1	Level-2	Level-3	Total
<b>At 31 December 2019</b>				
Investment measured at FVOCI	85,690	-	-	85,690
<b>At 31 December 2018</b>				
Investment measured at FVOCI	32,353	-	-	32,353

**Fair value hierarchy**

During the year, there were no transfer between level 1 and level 2 of fair value hierarchy above and no financial instruments were classified with level 3 of fair value hierarchy at any time during the current or prior year. Further there has been no change in the valuation technique in relation to the valuation of financial instruments during the year.

**Fair values**

The fair value of Investment measured at amortised cost at reporting date was AED 133,211 thousand (2018: AED 46,652 thousand).

## NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

## 11 Property and equipment

	<i>Leasehold improvements</i>	<i>Furniture and equipment</i>	<i>Motor Vehicles</i>	<i>Right of use assets</i>	<i>Total</i>
	<i>AED'000</i>	<i>AED'000</i>	<i>AED'000</i>	<i>AED'000</i>	<i>AED'000</i>
<b>Cost</b>					
At 1 January 2019	9,827	6,305	539	-	16,671
Impact of adopting IFRS 16	-	-	-	14,513	14,513
Additions	221	999	-	-	1,220
Disposals	-	-	(275)	-	(275)
Write Off	-	(232)	-	-	(232)
At 31 December 2019	<b>10,048</b>	<b>7,072</b>	<b>264</b>	<b>14,513</b>	<b>31,897</b>
<b>Accumulated depreciation</b>					
At 1 January 2019	4,241	5,135	533	-	9,909
Impact of adopting IFRS 16	-	-	-	3,439	3,439
Charge for the year	488	498	6	2,743	3,735
Disposals	-	-	(275)	-	(275)
Write Off	-	(231)	-	-	(231)
At 31 December 2019	<b>4,729</b>	<b>5,402</b>	<b>264</b>	<b>6,182</b>	<b>16,577</b>
<b>Net book value at</b>					
<b>31 December 2019</b>	<b>5,319</b>	<b>1,670</b>	<b>0</b>	<b>8,331</b>	<b>15,320</b>
	<i>Leasehold improvements and CWIP</i>	<i>Furniture and equipment</i>	<i>Motor Vehicles</i>	<i>Right of use assets</i>	<i>Total</i>
	<i>AED'000</i>	<i>AED'000</i>	<i>AED'000</i>	<i>AED'000</i>	<i>AED'000</i>
<b>Cost</b>					
At 1 January 2018	7,367	6,210	539	-	14,116
Additions	2,460	122	-	-	2,582
Disposals	-	(27)	-	-	(27)
At 31 December 2018	9,827	6,305	539	-	16,671
<b>Accumulated depreciation</b>					
At 1 January 2018	3,674	4,631	509	-	8,814
Charge for the year	567	531	24	-	1,122
Disposals	-	(27)	-	-	(27)
At 31 December 2018	4,241	5,135	533	-	9,909
<b>Net book value at</b>					
<b>31 December 2018</b>	<b>5,586</b>	<b>1,170</b>	<b>6</b>	<b>-</b>	<b>6,762</b>

Set out below are the carrying amount of lease liabilities (included under other liabilities). The initial application of IFRS 16 resulted in non-cash additions to right-of-use assets and lease liabilities of AED 8.3 million as at 1 January 2019.

<b>Particular</b>	<b>AED '000</b>
<b>As at 1 January 2019-Effect of adoption of IFRS 16</b>	<b>8,331</b>
Payments	(2,785)
<b>As at 31 December 2019</b>	<b>5,546</b>



## NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

**12 Other assets**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Interest receivable	<b>2,844</b>	3,388
Sundry debtors and prepayments	<b>24,549</b>	3,653
	<b>27,393</b>	7,041

**13 Deposits from customers**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Current and other accounts	<b>173,727</b>	209,305
Savings accounts	<b>21,870</b>	20,855
Term deposits	<b>239,602</b>	224,978
	<b>435,199</b>	455,138

**14 Other liabilities**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Accrued interest payable	<b>3,650</b>	5,141
Staff entitlements (note 23)	<b>3,631</b>	3,138
Lease liabilities	<b>5,546</b>	-
Accounts payable and sundry creditors	<b>2,837</b>	4,396
Income tax payable (note 21)	<b>1,653</b>	5,561
Deferred Tax Liability	<b>2,505</b>	-
Allowance for credit losses for loan commitments and financial guarantees	<b>3,415</b>	1,791
	<b>23,237</b>	20,027

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Reclassification from Lease commitments on transition to IFRS 16 on 1 January 2019	<b>8,773</b>	-
Transition impact of IFRS 16	<b>(626)</b>	-
Lease liability as at 1 January 2019	<b>8,147</b>	-
Additions during the year	<b>3,055</b>	-
Finance charges on lease	<b>325</b>	-
Lease payments	<b>(3,196)</b>	-
Lease liability as at 31 December 2019	<b>8,331</b>	-
Less: Prepaid expenses	<b>(2,785)</b>	-
Lease liabilities (net)	<b>5,546</b>	-

**14 Other liabilities (continued)**

Movement in the allowance for credit losses - unfunded loans, advances and financing activities for customers:

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Balance at beginning of year	<b>1,791</b>	-
Impact of adopting IFRS 9	-	3,961
Restated opening balance under IFRS 9	<b>1,791</b>	3,961
Provided/(Released) during the year	<b>1,624</b>	(2,170)
Balance at year end	<b>3,415</b>	1,791

**15 Branch capital**

Branch capital represents amount transferred from the Head Office in accordance with Article 80 of Union Law No. 10 of 1980. The branch capital meets the minimum requirement of UAE Central Bank for branches of foreign banks operating in the UAE.

During prior year, the Central Bank of Oman approved additional assignment of capital of Oman Riyal of 30 million (AED 286 million) for UAE Branches, in phases.

During the year, the share capital of the Branches increased by AED 65,000 thousand to AED 390,375 thousand (2018: AED 325,375 thousand) pursuant to the decision of the Board of Directors Meeting held on 14 December 2015. The additional increase in the share capital was fully paid, through a cash injection from the Head office National Bank of Oman SAOG (Note 25).

**Legal reserves**

In accordance with Article 82 of Union Law No. 10 of 1980, an annual transfer of 10% of the net profit for the year is to be made to a non-distributable Legal reserve until the reserve equals half of the Branches' capital. There were no transfers made during the year (2018: AED Nil) as the Branches incurred losses for the years 2019, 2018 and 2016.

**16 Placement from Head Office**

This represents additional funding provided by the Head Office in order to meet the CBUAE requirements regarding the capital adequacy ratio. The placement is a non-interest bearing AED deposit. The placement will be progressively reduced in a manner that will not compromise CBUAE's capital adequacy ratio requirements. In accordance with CBUAE circular number 372, the Branches include this placement as part of their capital for the purpose of calculating capital adequacy ratio (note 4 (f)) in its CBUAE quarterly returns.

**17 Net interest income**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Interest income:		
Loans and advances	<b>23,460</b>	36,492
Placements with banks	<b>3,826</b>	1,650
Income from investment securities	<b>5,572</b>	3,368
	<b>32,858</b>	41,510
Interest expenses:		
Term deposits	<b>(6,344)</b>	(4,683)
Saving accounts	<b>(48)</b>	(48)
Call deposits	<b>(76)</b>	(10)
Borrowings from banks and overseas branches	<b>(6,230)</b>	(10,590)
	<b>(12,698)</b>	(15,331)
	<b>20,160</b>	26,179

## NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

**18 Net fees and commission income**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
<i>Fees and commission income:</i>		
Letters of credit	572	544
Letters of guarantee	1,727	1,164
Commission on acceptances	343	334
Retail and corporate lending fees	2,996	4,407
Others	2,574	205
	<b>8,212</b>	<b>6,654</b>
<i>Less: Fees and commission expenses:</i>		
Service charges	(65)	(43)
	<b>8,147</b>	<b>6,611</b>

**19 Other operating income**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Telex charges	906	620
Service charges	114	200
Miscellaneous income	477	611
	<b>1,497</b>	<b>1,431</b>

**20 Other operating expenses**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Rent, rates and taxes	4,078	7,346
Repair expenses	687	1,126
Management fee (note 25)	-	1,278
Others	4,255	3,215
	<b>9,020</b>	<b>12,965</b>

**21 Income tax**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Balance as at 1 January	5,561	9,849
Charge for the year (including prior years adjustments)	207	5,561
Additional Tax on year 2018 assessment	509	1,471
Paid during the year	(4,624)	(11,320)
Balance at 31 December	<b>1,653</b>	<b>5,561</b>
<i>Charge for the year, net</i>		
Current tax	207	5,561
Additional Tax payment on 2018 assessment	509	1,471
Deferred tax assets (note 22)	10,708	(21,171)
Charge for the year, net	<b>11,424</b>	<b>(14,139)</b>

## NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

**22 Deferred tax asset**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Deferred tax asset are attributable to the following:		
Allowance for impairment (including prior years adjustments)	<b>63,559</b>	78,487
Tax Losses	<b>4,220</b>	-
	<b>67,779</b>	<b>78,487</b>

The Branches has not recognized a deferred tax asset of AED 20.5 M in relation to tax losses of the Dubai Branch as it is not probable that these losses will be utilized.

Movement in temporary difference during the year is as under:

Opening deferred tax asset	<b>78,487</b>	57,316
Created during the year - Business Loss	<b>4,220</b>	21,171
Reversal (net) during the year – impairment allowance	<b>(14,928)</b>	-
Closing deferred tax asset	<b>67,779</b>	<b>78,487</b>

The Branches are required to pay tax at the rate of 20% of taxable profits (2018: 20%). The taxable income for the year is calculated after making certain adjustments to the net profit before tax for the year and is based on management's best estimate.

**23 Staff's other entitlements**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Employees' end-of-service benefits	<b>3,291</b>	2,907
Others	<b>340</b>	231
	<b>3,631</b>	<b>3,138</b>

The Branches provide for employees' end-of-service benefits in accordance with the employees' contracts of employment and the applicable requirements of the UAE labor laws. The movements in the employees' end-of-service benefits liability are as follows:

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Balance at 1 January	<b>2,907</b>	3,339
Provided during the year	<b>640</b>	1,755
Paid during the year	<b>(256)</b>	(2,187)
Balance at 31 December	<b>3,291</b>	<b>2,907</b>

## NOTES TO THE FINANCIAL STATEMENTS

At 31 December 2019

**24 Cash and cash equivalents**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Cash and balance with CB UAE	<b>134,781</b>	118,902
Due from banks, Head Office and overseas branches maturing within three months	<b>13,223</b>	106,902
Deposits from other banks maturing within three months	<b>(66,337)</b>	(46,806)
Statutory deposit with CB UAE	<b>(26,689)</b>	(29,812)
	<b>54,978</b>	149,186

**25 Related party transactions**

The aggregate balances with related parties as of the statement of financial position date are as follows:

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Placement from Head Office (note 16)	<b>(27,300)</b>	(27,300)
Due from Head Office and overseas branches	<b>2,536</b>	25,414
Due to Head Office and overseas branches (note 26)	<b>(246,314)</b>	(256,878)

**Transactions with related parties**

The following amounts represent transactions with the Head Office and other branches which were customers of the Branches during the year. The terms of these transactions are approved by the Branches' management.

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Interest expense on deposits	<b>(5,298)</b>	(4,007)
Management fees charged by Head Office (note 20)	-	(1,278)
Interest income on placements	<b>596</b>	630

ECL on related party balances is not significant.

**Compensation of key management personnel**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Salaries and other short term benefits	<b>1,764</b>	1,515
End-of-service benefits	<b>89</b>	57

**26 Due to Banks, Head Office and overseas branches**

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Borrowing from banks	<b>55,095</b>	25,000
Balances with Head Office and branches	<b>246,314</b>	256,878
	<b>301,409</b>	281,878

**27 Commitments and contingent liabilities**

Commitments on behalf of customers for which there are corresponding liabilities by the customers concerned are as follows:

	<b>2019</b>	<b>2018</b>
	<b>AED'000</b>	<b>AED'000</b>
Letters of credit	<b>15,377</b>	14,792
Letters of guarantee	<b>150,939</b>	148,412
	<b>166,316</b>	163,204

**Off balance sheet exposures stage-wise analysis**

The following table contains an analysis of the credit risk of relevant off balance sheet exposures and the related ECL. The gross carrying amount of off balance sheet exposures below represents the Group's maximum exposure to credit risk on these assets:

The provision for ECL against the off-balance sheet exposures disclosed above, amounting to AED 3.4 million, (2018: AED 1.79 million) is classified under other liabilities.

**28 Customers' indebtedness for/liabilities under acceptances**

Customers' indebtedness for acceptances represents the accepted documented liability amount which is recoverable from the respective customers of the Branches at the reporting date. Liabilities under acceptances represents bills of exchange, letters of credit etc where the Branches have accepted the liabilities under documentary credits at the reporting date. These assets and liabilities have been presented on a gross basis on the face of the statement of financial position as the Branches do not have a legal right of set-off.

**29 Comparative information**

Certain comparative figures have been reclassified, wherever necessary, to confirm to the presentation adopted in these financial statements.

**30 Legal proceedings**

Litigation is a common occurrence in the banking industry due to the nature of the business undertaken. The Branches' has proper controls and policies for managing legal claims. Once professional advice has been obtained and the amount of loss reasonably estimated, the Branches' makes adjustments to account for any adverse effects which the claims may have on its financial standing. Based on the information available, no material adverse impact on the financial position of the Branches is expected to arise from legal claims as at 31 December 2019 other than to the extent already provided, hence no additional provision for any claim needs to be made in these financial statements.

**31 Social contributions**

The Branches have not made any social contributions (including donations and charity) during the year (2018: AED nil).

**32 Subsequent events**

a) Subsequent to year ended 31 December 2019, there has been default in repayment of a significant credit facility. This facility is presently classified as Stage 2 and has subsequently been transferred to Stage 3 in April 2020. The Branch in its assessment has concluded that the conditions resulting in the default event of this credit facility had arose after the end of the reporting period and accordingly treated this as non-adjusting event for the year ended 31 December 2019.

b) On 11 March 2020, the World Health Organization made an assessment that the outbreak of a coronavirus (COVID-19) can be characterized as a pandemic. In addition, there has been a significant volatility in oil prices post the year end due to a number of political and economic factors. As a result, businesses have subsequently seen reduced customer traffic and, where governments mandated, temporary suspension of travel and closure of recreation and public facilities.

To alleviate the negative impact of the COVID-19 pandemic, the Central Bank of UAE have taken measures and issued directives to support businesses and the UAE economy at large, including extensions of deadlines, facilitating continued business through social-distancing and easing pressure on credit and liquidity in the UAE. CBUAE expects all banks to participate in the Targeted Economic Support Scheme ("TESS") to mitigate the impact of COVID-19.

The Branches' are currently assessing the applications received under the TESS scheme and expects to provide relief to its individual, small and medium enterprises and other private corporates affected by COVID-19. These conditions are considered subsequent, non-adjusting events, and impacted the economic and risk environment in which the Branches operates.

The situation, including the government and public response to the challenges, continue to progress and rapidly evolve. Therefore, the extent and duration of the impact of these conditions remain uncertain and depend on future developments that cannot be accurately predicted at this stage, and a reliable estimate of such an impact cannot be made at the date of authorisation of these financial statements. Notwithstanding, these developments could impact our future financial results, cash flows and financial position.